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#### OPERATIONS MANAGEMENT IN THE SUPPLY CHAIN

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#### DECISIONS AND CASES

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**McGraw-Hill Europe** Operations Management in the Supply Chain: Decisions and Cases is an ideal book for the instructor seeking a short text with cases. This book employs a cross-functional perspective that emphasizes strategy and critical thinking, appealing to non-majors and practical for use in an MBA level or undergraduate course in operations management. The size and focus of the book also make the text attractive for the cross-functional curriculum where students are required to purchase more than one text. The sixteen cases offer variety in length and rigor; and several are from Ivey, Stanford, and Darden. This mix makes the book appropriate for both undergraduates and MBA students.

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#### FUNDAMENTALS OF FINANCIAL MANAGEMENT, CONCISE EDITION

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**Cengage Learning** Gain a solid understanding of real-world corporate finance and financial management with a unique balance of contemporary theory and practical applications found in the leading FUNDAMENTALS OF FINANCIAL MANAGEMENT, CONCISE EDITION 9E by Brigham/Houston. Engaging and easy to understand, this complete introduction to corporate finance emphasizes the concept of valuation throughout and Time Value of Money (TVM) early, giving you time to absorb the concepts fully. Numerous examples, end-of-chapter applications, and Integrated Cases give you a better understanding of the concepts and reasons behind corporate budgeting, financing, and working capital decision making. In addition, Excel Spreadsheet Models help you master this critical software tool. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

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#### WILEY CMA LEARNING SYSTEM EXAM REVIEW 2013, FINANCIAL DECISION MAKING, + TEST BANK

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**John Wiley & Sons** Part 2: Financial Decision Making Includes access to the Online Test Bank, which contains over 1,000 multiple-choice questions Features sample essay questions, knowledge checks, exam tips, and practice questions Multiple-choice question feedback helps CMA candidates focus on areas where they need the most work Helps candidates prepare a solid study plan with exam tips Focuses on important ratios and other analytical tools used to evaluate an organization's financial health Examines key concepts in corporate finance Reviews fundamental information about the decision-making process Feature section examines Financial Statement Analysis, Corporate Finance, Decision Analysis and Risk Management, Investment Decisions, and Professional Ethics Based on the CMA body of knowledge developed by the Institute of Certified Management Accountants (ICMA), Wiley CMA Learning System Exam Review 2013 features content derived from the exam Learning Outcome Statements (LOS). Passing the CMA exam on your first attempt is possible. We'd like to help. IMA, the association of accountants and financial professionals in business, is one of the largest and most respected associations focused exclusively on advancing the management accounting profession. Globally, IMA supports the profession through research, the CMA (Certified Management Accountant) program, continuing education, networking, and advocacy of the highest ethical business practices. IMA has a global network of more than 65,000 members in 120 countries and 200 local chapter communities. IMA provides localized services through its offices in Montvale, NJ, USA; Zurich, Switzerland; Dubai, UAE; and Beijing, China. For more information about IMA, please visit [www.imanet.org](http://www.imanet.org).

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#### OPERATIONS MANAGEMENT IN HEALTHCARE, SECOND EDITION

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#### STRATEGY AND PRACTICE, SECOND EDITION

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**Springer Publishing Company** This thoroughly revised and updated second edition of Operations Management in Healthcare: Strategy and Practice describes how healthcare organizations can cultivate a competitive lead by developing superior operations using a strategic perspective. In clearly demonstrating the "how-tos" of effectively managing a healthcare organization, this new edition also addresses the "why" of providing quality and value-based care. Comprehensive and practice-oriented, chapters illustrate how to excel in the four competitive priorities - quality, cost, delivery, and flexibility - in order to build a cumulative model of healthcare operations in which all concepts and tools fit together. This textbook encourages a hands-on approach and integrates mind maps to connect concepts, icons for quick reference, dashboards for measurement and tracking of progress, and newly updated end-of-chapter problems and assignments to reinforce creative and critical thinking. Written with the diverse learning needs in mind for programs in health administration, public health, business administration, public administration, and nursing, the textbook equips students with essential high-level problem-solving and process improvement skills. The book reveals concepts and tools through a series of short vignettes of a fictitious healthcare organization as it embarks on its journey to becoming a highly reliable organization. This second edition also includes a strong emphasis on the patient's perspective as well as expanded and added coverage of Lean Six Sigma, value-based payment models, vertical integration, mergers and acquisitions, artificial intelligence, population health, and more to reflect evolving innovations in the healthcare environment across the United States. Complete with a full and updated suite of Instructor Resources, including Instructor's Manual, PowerPoints, and test bank in addition to data sets, tutorial videos, and Excel templates for students. Key Features: Demonstrates the "how-tos" of effectively managing a healthcare organization Sharpens problem-solving and process improvement skills through use of an extensive toolkit developed throughout the text Prepares students for Lean Six Sigma certification with expanded coverage of concepts, tools, and analytics Highlights new trends in healthcare management with coverage of value-based payments, mergers and acquisitions, population health, telehealth, and more Intertwines concepts with vivid vignettes to describe human dynamics, organizational challenges, and applications of tools Employs boxed features and YouTube videos to address frequently asked questions and real-world instances of operations in practice

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#### FUNDAMENTALS OF BUSINESS (BLACK AND WHITE)

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(Black & White version) Fundamentals of Business was created for Virginia Tech's MGT 1104 Foundations of Business through a collaboration between the Pamplin College of Business and Virginia Tech Libraries. This book is freely available at: <http://hdl.handle.net/10919/70961> It is licensed with a Creative Commons-NonCommercial ShareAlike 3.0 license.

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#### OPERATIONS AND SUPPLY CHAIN MANAGEMENT

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**John Wiley & Sons** Russell and Taylor's Operations and Supply Chain Management, 10th Edition is designed to teach students understand how to create value and competitive advantage along the supply chain in a rapidly changing global environment. Beyond providing a solid foundation, this course covers increasingly important OM topics of sustainability, corporate social responsibility, global trade policies, securing the supply chain, and risk and resilience. Most importantly, Operations Management, Tenth Edition makes the quantitative topics easy for students to understand and the mathematical applications less intimidating. Appropriate for all business students, this course takes a balanced approach to the foundational understanding of both qualitative and quantitative operations management processes.

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## RESEARCH METHODS

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**Cengage Learning** Now in its 9th Edition, RESEARCH METHODS provides psychology students with a scientific approach to understanding their field of study and the world in general. The text's logical, step-by-step coverage is the result of decades of author experience. It includes all of the stages of the research process, from selecting the project and searching for literature, to choosing a protocol and getting published. Utilizing a wide variety of problems from psychological literature, RESEARCH METHODS also illustrates the many creative ways that psychology professionals design and conduct effective research. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

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## MANAGING OPERATIONS ACROSS THE SUPPLY CHAIN

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**McGraw-Hill/Irwin** Managing Operations Across the Supply Chain is the first book to offer a global, supply chain perspective of operations management – a treatment that embraces the foundations of operations management but includes new frameworks, concepts, and tools to address the demands of today and changing needs of the future. It reflects three key shifts in operations management: 1. From a focus on the internal system to a focus on the supply chain 2. From a local focus to a global focus 3. From an emphasis on tools and techniques to an emphasis on systems, people, and processes

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## RESOURCES IN EDUCATION

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### M: MANAGEMENT

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**McGraw-Hill Education** M: Management by Bateman/Snell is the fastest growing Principles of Management textbook on the market. Bateman/Snell is written from the ground up to be brief, lean, and flexible enough to enable you to cover just the topics you want at the level of depth you want, while still maintaining the integrity of the content. Plus, it does not inherit outdated examples from a hardback derivative. With market-leading teaching support and the most up to date content available, M: Management represents the best value available in the brief Principles of Management market. What sets Bateman/Snell apart? An unrivaled mixture student-focused current content and the best teaching support around.

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### PRODUCTION/OPERATIONS MANAGEMENT

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### TEST BANK

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### OPERATIONS MANAGEMENT

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**Pearson Higher Ed** Operations management is important, exciting, challenging ... and everywhere you look! Important, because it enables organisations to provide services and products that we all need Exciting, because it is central to constant changes in customer preference, networks of supply and demand, and developments in technology Challenging, because solutions must be must be financially sound, resource-efficient, as well as environmentally and socially responsible And everywhere, because in our daily lives, whether at work or at home, we all experience and manage processes and operations. The full text downloaded to your computer With eBooks you can: search for key concepts, words and phrases make highlights and notes as you study share your notes with friends eBooks are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you'll gain instant access to this eBook. Time limit The eBooks products do not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed.

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### OPERATIONS AND SUPPLY CHAIN MANAGEMENT

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**Wiley Global Education** Russell and Taylor's Operations and Supply Chain Management, 9th Edition is designed to teach students how to analyze processes, ensure quality, create value, and manage the flow of information and products, while creating value along the supply chain in a global environment. Russell and Taylor explain and clearly demonstrate the skills needed to be a successful operations manager. Most importantly, Operations Management, 9th Edition makes the quantitative topics easy for students to understand and the mathematical applications less intimidating. Appropriate for students preparing for careers across functional areas of the business environment, this text provides foundational understanding of both qualitative and quantitative operations management processes.

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### PRINCIPLES OF OPERATIONS MANAGEMENT

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### SUSTAINABILITY AND SUPPLY CHAIN MANAGEMENT

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**Prentice Hall** For courses in Operations Management. A broad, practical introduction to operations, reinforced with an extensive collection of practice problems Principles of Operations Management: Sustainability and Supply Chain Management presents a broad introduction to the field of operations in a realistic and practical manner, while offering the largest and most diverse collection of issues on the market. Problems found in the Tenth Edition contain ample support-found in the book's solved-problems and worked examples-to help readers better understand concepts important to today's operations management professionals. For a more comprehensive version with the business analytic modules at the end of the text, see Heizer/Render's Operations Management: Sustainability and Supply Chain Management Plus MyOMLab with Pearson eText -- Access Card Package, 12/e (0134422406 / 9780134422404). Also Available with MyOMLabTM This title is available with MyOMLab-an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. NOTE: You are purchasing a standalone product; MyOMLab does not come packaged with this content. If you would like to purchase both the physical text and MyOMLab search for: 0134422414 / 9780134422411 Principles of Operations Management: Sustainability and Supply Chain Management Plus MyOMLab with Pearson eText -- Access Card Package, 10/e Package consists of: 0134181980 / 9780134181981 Principles of Operations Management: Sustainability and Supply Chain Management 0134184114 / 9780134184111 MyOMLab with Pearson eText -- Access Card -- for Principles of Operations Management: Sustainability and Supply Chain Management

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### EFFECTIVE SMALL BUSINESS MANAGEMENT

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### AN ENTREPRENEURIAL APPROACH

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**Prentice Hall** For undergraduate and graduate courses in entrepreneurship and/or small business management. This book provides you a pathway to launching a new, small business successfully.

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### FUNDAMENTALS OF CHEMICAL ENGINEERING THERMODYNAMICS, SI EDITION

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**Cengage Learning** A brand new book, FUNDAMENTALS OF CHEMICAL ENGINEERING THERMODYNAMICS makes the abstract subject of chemical engineering thermodynamics more accessible to undergraduate students. The subject is presented through a problem-solving inductive (from specific to general) learning approach, written in a conversational and approachable manner. Suitable for either a one-semester course or two-semester sequence in the subject, this book covers thermodynamics in a complete and mathematically rigorous manner, with an emphasis on solving practical engineering problems. The approach taken stresses problem-solving, and draws from best practice engineering teaching strategies. FUNDAMENTALS OF CHEMICAL ENGINEERING THERMODYNAMICS uses examples to frame the importance of the material. Each topic begins with a motivational example that is investigated in context to that topic. This framing of the material is helpful to all readers, particularly to global learners who require big picture insights, and hands-on learners who struggle with abstractions. Each worked example is fully annotated with sketches and comments on the thought process behind the solved problems. Common errors are presented and explained. Extensive margin notes add to the book accessibility as well as presenting opportunities for investigation. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

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### EBOOK: OPERATIONS MANAGEMENT IN THE SUPPLY CHAIN: DECISIONS AND CASES

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**McGraw Hill** EBOOK: Operations Management in the Supply Chain: Decisions and Cases

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## ICEL2104-PROCEEDINGS OF THE 9TH INTERNATIONAL CONFERENCE ON E-LEARNING

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### ICEL 2014

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Academic Conferences Limited

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## MANAGEMENT FUNDAMENTALS

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### CONCEPTS, APPLICATIONS, AND SKILL DEVELOPMENT

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**SAGE Publications** Packed with experiential exercises, self-assessments, and group activities, the Ninth Edition of Management Fundamentals: Concepts, Applications, and Skill Development develops essential management skills students can use in their personal and professional lives. Bestselling author Robert N. Lussier uses the most current examples to illustrate management concepts in today's ever-changing business world. This fully updated new edition provides new coverage of important topics like generational differences, sexual harassment, AI, and cybersecurity. Students learn about management in the real world with 18 new cases, including cases on the NBA, H&M, Netflix, and Peleton. Also available as a digital option (courseware). Learn more about Management Fundamentals: Concepts, Applications, and Skill Development, Ninth Edition - Vantage Digital Option.

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## JACARANDA KEY CONCEPTS IN VCE BUSINESS MANAGEMENT UNITS 1 AND 2 7E LEARNON AND PRINT AND STUDYON

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John Wiley & Sons

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## HUMAN RESOURCE MANAGEMENT

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**McGraw-Hill Ryerson** Steen/Noe Fifth Canadian Edition has been written to make HR more accessible to students, more reflective of their situation, and more about them. Today, every manager is "in HR", and every employee is actively engaged in the process of HRM, regardless of whether they aspire to be a manager or an HR professional. Students will experience HRM every day of their working lives, from how they are perceived by recruiters to completing a performance appraisal, to being promoted or fired. When students ask "What's In It For Me?", the Fifth Canadian Edition will show them just how relevant HRM is to them as people, employees and eventually managers. This easy to read and relevant 11 chapter human resource management text is ideal for a one-semester course. Steen/Noe balances theory with practical application and rich examples that support the need for foundational HRM, thought leadership and applied insight necessary to perform and thrive in organizations today.

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## AN INTRODUCTION TO DERIVATIVES & RISK MANAGEMENT

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**South-Western Pub** A market leader, this book has detailed but flexible coverage of options, futures, forwards, swaps, and risk management – as well as a solid introduction to pricing, trading, and strategy allowing readers to gain valuable information on a wide range of topics and apply to situations they may face.

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## PRACTICE MANAGEMENT FOR THE DENTAL TEAM E-BOOK

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**Elsevier Health Sciences** Learn the skills you need to manage a modern dental business. Practice Management for the Dental Team 9th Edition is a comprehensive, one-stop resource that presents practical information on everything from managing patients to running the business. This unique text includes a wide range of dental office skills which are mapped to the Dental Assisting National Board (DANB) test blueprint including technology, communications, appointment setting, dental charting, business office procedures, financial arrangements, and more! New to the ninth edition is even more in-depth information on alternative workforce models, production, insurance, and inventory along with an added emphasis on roles of the entire dentistry team. Plus, this is the only product on the market that includes Eaglesoft screen shots and practice management software, which will be downloadable through the Evolve site, for a fully realistic office experience. Comprehensive coverage on the business of managing a dental office provides vital information to ensure the success of any dental practice. UNIQUE! Emphasis on roles of the entire dental team featured throughout text. UNIQUE! Patterson Dental EagleSoft screen shots and exercises equip you with valuable realistic practice experience. Practice quizzes for each chapter on the Evolve website help your test comprehension and prepare you for classroom and board exams. Expert author Betty Ladley Finkbeiner imparts knowledge and advice from years of teaching and practical experience and wide reach in dental assisting education. Key terminology defined in the chapter's glossary and called out in boldface color within chapter discussions helps you to understand dental practice and clinical dentistry terminology essential to the success of any office manager. Learning Activities and Practice Notes encourage you to apply the content to realistic office situations and convey important tips and advice. Learning outcomes at the beginning of each chapter frame the content and serve as checkpoints for comprehension and study. Summary tables and boxes provide easy-to-read summaries of text discussions that support visual learners and serve as useful review and study tools. Bibliographical citations direct you to targeted sources of information where additional dental-related information can be located. Appendixes provide supplemental information for quick and handy office reference. NEW! Content includes the latest information on alternative workforce models, dental insurance and reimbursement, production, and inventory planning UPDATED! Art program with modern illustrations and photographs helps you to understand today's office environment, tools, and equipment. EXPANDED and IMPROVED! Test Bank with cognitive leveling and mapping to the Dental Assisting National Board (DANB) test blueprint.

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## STRATEGIC MANAGEMENT, LOOSE-LEAF PRINT COMPANION

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### CONCEPTS AND CASES

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**John Wiley & Sons** Strategic Management delivers an insightful and concise introduction to strategic management concepts utilizing a strong mix of real-world contemporary examples. Written in a conversational style, this product sparks ideas, fuels creative thinking and discussion, while engaging students with the concepts they are studying.

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## COLLEGE ACCOUNTING, CHAPTERS 1-9

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**Cengage Learning** The leading Heintz/Parry's COLLEGE ACCOUNTING, 22E combines a step-by-step approach with excellent examples that make accounting understandable, regardless of the reader's accounting background or business experience. Known for its clarity and accompanying technology, this book focuses on the skills needed to transition from the classroom to the workplace. The book begins with a basic foundation and simple service company examples before advancing to accounting within the more challenging merchandising and manufacturing environments. Engaging learning features reinforce the relevance of skills and ensure an understandable presentation. Plan for success in tomorrow's workplace with COLLEGE ACCOUNTING, 22E. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

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## FUNDAMENTALS OF BUSINESS, THIRD EDITION

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This book "covers the following topics in business: Teamwork; economics; ethics; entrepreneurship; business ownership, management, and leadership; organizational structures and operations management; human resources and motivating employees; managing in labor union contexts; marketing and pricing strategy; hospitality and tourism, accounting and finance, and personal finances"--web site.

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## OM

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**Cengage Learning** 4LTR Press solutions give students the option to choose the format that best suits their learning preferences. This option is perfect for those students who focus on the textbook as their main course resource. Extensively revised and reorganized, OM6 content includes a new integrative case that moves from chapter to chapter 35 related questions; a new treatment of value chain networks; greater emphasis on supply chain design; an all-new chapter devoted to supply chain management and logistics; and many new feature boxes and cases. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

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## BUSINESS LAW: TEXT & EXERCISES

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**Cengage Learning** Focus on the basics of business law principles with BUSINESS LAW: TEXT AND EXERCISES, 9E. Written in user-friendly language, each chapter concentrates on one important topic, allowing readers to easily explore specific points of law and concepts. The authors have taken special care to provide straightforward descriptions, everyday examples, and varied exercises to help readers apply what they are reading and learning to real-life situations. Developed to provide a business law overview, this edition's short, concise chapters are punctuated with illustrative and timely features, including Highlighting the Point and real case summaries. Each chapter's learning tools clarify contemporary legal principles in a practical presentation that ensures readers gain a solid understanding of business law. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

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## INNOVATIONS IN INFORMATION SYSTEMS FOR BUSINESS FUNCTIONALITY AND OPERATIONS MANAGEMENT

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**IGI Global** "This book offers the latest research in IS/IT applications related to business and operations management, with contributions in the form of case studies, methodologies, best practices, frameworks, and research"--Provided by publisher.

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## EL-HI TEXTBOOKS & SERIALS IN PRINT, 2003

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## INCLUDING RELATED TEACHING MATERIALS K-12

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## LIBRARY AND INFORMATION CENTER MANAGEMENT, 9TH EDITION

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**ABC-CLIO** This essential, single-volume textbook supplies a comprehensive introduction to library management that addresses all the functions of management, specifically within the ever-evolving modern library environment. • The latest edition of a best-selling core management text—now in its ninth edition—covering all the management functions of libraries and information centers • Supplies new discussion topics, examples of management challenges, and case studies • Provides a global perspective on library management • Contains new discussion topics and case studies and offers supplementary online materials • Includes "Chapter Takeaways," a list of topics that the reader should understand after reading the chapter; "Management on the Job" sections referencing a specific journal article that demonstrates the chapter topic; and "Talk about It" and "Practice Your Skills" segments that offer readers a chance to demonstrate what they are learning

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## STRATEGIC OPERATIONS MANAGEMENT

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**Routledge** Strategic Operations Management, 4th Edition, shows how vital it is to have world-class operations management in any organisation. In the past, where organisations tended to be more hierarchical than today, the words, "strategy" and "operations" were almost mutually exclusive. In today's highly competitive environment, though, strategic operations capabilities must be in place for organisations to provide goods and services that meet and exceed customer requirements. Key issues such as cost, speed, quality, flexibility and constant innovation are all part of strategic operations. However, achieving such capabilities does not come by chance - instead a range of factors need to be put in place. This new edition pays equal attention to manufacturing and service sectors. It includes numerous references to, and discusses, major changes taking place in the business world, including 3-D printing; virtual organisations; Cloud - Big Data and the Internet of Things; Servitization, global markets, ongoing innovation and managing within complex supply networks. Cases are included from a range of settings across the globe. Students taking MBA, MSc and MBM classes on operations management, advanced operations management, and strategic operations management will find this textbook fulfills all their requirements whilst advanced undergraduate classes in these areas will also find the book an essential read.

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## OPERATIONS AND SUPPLY MANAGEMENT

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### THE CORE

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McGraw-Hill/Irwin

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## PRINCIPLES OF BUSINESS UPDATED, PRECISION EXAMS EDITION

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**Cengage Learning** PRINCIPLES OF BUSINESS, Updated Precision Exams Ninth Edition, provides complete instruction in business concepts and skills students need in today's competitive environment. This market-leading introductory business text offers extensive coverage in major business concepts, such as finance, marketing, operations, and management. Students gain valuable information and skills for the workplace, as well as preparation for success in competitive events, such as DECA, FBLA, and BPA. This edition correlates 100% to the Precision Exams Business Concepts Exam. MindTap for Principles of Business Updated, Precision Exams Edition, 9th edition is the digital learning solution that helps teachers engage and transform today's students into critical thinkers. Through paths of dynamic assignments and applications that you can personalize, real-time course analytics and an accessible reader, MindTap helps you turn cookie cutter into cutting edge, apathy into engagement, and memorizers into higher-level thinkers. MindTap for this course includes the full, interactive eBook as well as auto-graded reading activities throughout the eBook for each lesson as well as student tools like flashcards, practice quizzes, and auto-graded homework and tests. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

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## THE OPERATIONS MANAGEMENT COMPLETE TOOLBOX (COLLECTION)

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**FT Press** For operations managers, running a smooth and efficient organization is more crucial than ever -- and it's more difficult, too. Fortunately, there's a secret to success: a proven approach and toolset that can help operations managers free up resources, eliminate unnecessary meetings, and get more done faster. The approach is named "The Power of Completion," and the tools have been honed by expert project managers through decades of experience. In The Operations Manager's Toolbox, operations manager and PMP-certified project manager Randal Wilson shows how to apply the Project Management (PM) discipline to completing the crucial "smaller" tasks that can help the organization quickly drive substantial improvements in efficiency and performance. ; The Encyclopedia of Operations Management is the perfect "field manual" for every supply chain or operations management practitioner and student. The field's only single-volume reference, it's uniquely convenient and uniquely affordable. With nearly 1,500 well-organized definitions, it can help students quickly map all areas of operations and supply chain management, and prepare for case discussions, exams, and job interviews. For instructors, it serves as an invaluable desk reference and teaching aid that goes far beyond typical dictionaries. For working managers, it offers a shared language, with insights for improving any process and supporting any training program. ; It thoroughly covers: accounting, customer service, distribution, e-business, economics, finance, forecasting, human resources, industrial engineering, industrial relations, inventory management, healthcare management, Lean Sigma/Six Sigma, lean thinking, logistics, maintenance engineering, management information systems, marketing/sales, new product development, operations research, organizational behavior/management, personal time management, production planning and control, purchasing, reliability engineering, quality management, service management, simulation, statistics, strategic management, systems engineering, supply and supply chain management, theory of constraints, transportation, and warehousing. Multiple figures, graphs, equations, Excel formulas, VBA scripts, and references support both learning and application.

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## THE ACADEMY OF MANAGEMENT REVIEW

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## BOOKS IN PRINT SUPPLEMENT

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## OPERATIONS MANAGEMENT

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## A SYSTEMS APPROACH

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## BOOKS IN PRINT

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