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KEY=GUIDE - DEANDRE WALKER

Cell Phone Repair Guide for Beginners Yourself Guide To Troubleshooting and Repairing Mobile Cell Phones (Volume 1) The Best Guide for Mobile cell phone Repair. Yourself Guide To Troubleshooting and Repairing Cell phones I have prepared this cell phone repairing guide for you using my long experience. This book is very important for beginners. I will make more repairing guides after that. First Follow these rules then start your works: 1) The solutions with all the pictures in this book have been made by me from my own practical work experience. 2) Another cell phone may match the same image. If this PCB matches your PCB then you can use these solutions. 3) If you are not familiar with circuit repair work, you should refrain from this work, and you will use this work at your own Risk. 4) I will not take any responsibility for any loss while doing this. **Book Details: Book Size: 8.5" x 11" Book Pages 24. Solutions: 18 with Images. Color Print High-Resolution Images. All solutions are tested by me. Mobile Phone Repairing Equipments: Hot air gun, Soldering Iron, DC power supply, Multimeter / Avometer, Tweezers, Screwdriver, PCB holder, Cutting plus, Nose plus, Table lamp. Safety gloves. Thanks, everyone will be fine. Mobile Phones and Tablets Repairs A Complete Guide for Beginners and Professionals Mondraim Nig. Limited Mobile Phones and Tablets Repairs is a 364 page complete manual that answers all the basic and professional level questions for entrants into mobile computing devices technical support segment. The book takes the reader one step at a time, combining a strong theoretical knowledge base about mobile devices - how they function, description of their internal components, their internal electronics with tutorial on basic foundation electronics for repairs and merged it with descriptive easily practicable tutorials on both hardware and software related repair procedures for mobile phones and tablets. Information about cell phone hardware and software repair tools is covered with product listings and guides for success. If there is any complete guide-book on computer repairs ever known, then this book is the complete guide-book for mobile phones and tablets repairs! If you are seeking for a way by which you could exchange personal services for money, then this book is for you. It is a complete Do-It-Yourself Guide book. In book stores all over the world, there are hardly complete repair guides for mobile telephones and tablets repairs although you may find many for PCs. This book is for the young people, students, or anyone seeking for a good resource for practical learning towards self reliance. In this century, the age of mobile communication and computing, it is one of the hottest tech repair service segment. Through the pages of this book, a reader would train to become a great mobile phone technician with a brighter and faster earning potential than most PC technicians. What this book teaches is practicable towards becoming also, a good PC technician. The tutorials cover Microelectronic device dis-assembly and re-assembly, troubleshooting, BGA soldering, detailed electronics fundamentals, flash programming and many more. The book ends with a chapter of information on how to set up shop and efficiently manage a mobile repair services support center. Discover the secrets of mobile phone repair with this book! **The Laptop Repair Workbook An Introduction to Troubleshooting and Repairing Laptop Computers** The Laptop Repair Workbook includes twelve full page troubleshooting flowcharts for laptop hardware troubleshooting and explanatory text for every decision point. The book begins with an introduction to basic laptop terminology, troubleshooting procedures, and cost decisions. Supplementary illustrated tests and procedures are available on the publisher's website, www.fonerbooks.com. An ebook version is also available direct from the publisher. **ANDROID & WINDOWS MOBILE PHONE REPAIRING.** Automobile Mechanical and Electrical Systems Routledge The second edition of Automobile Mechanical and Electrical Systems concentrates on core technologies to provide the essential information required to understand how different vehicle systems work. It gives a complete overview of the components and workings of a vehicle from the engine through to the chassis and electronics. It also explains the necessary tools and equipment needed in effective car maintenance and repair, and relevant safety procedures are included throughout. Designed to make learning easier, this book contains: Photographs, flow charts and quick reference tables Detailed diagrams and clear descriptions that simplify the more complicated topics and aid revision Useful features throughout, including definitions, key facts and 'safety first' considerations. In full colour and with support materials from the author's website (www.automotive-technology.org), this is the guide no student enrolled on an automotive maintenance and repair course should be without. **Troubleshooting & Maintaining PCs All-in-One For Dummies** John Wiley & Sons Show your PC who's boss Nothing's more annoying than a tech malfunction, especially when it's your PC—with the exception of perhaps wading through reams of random, unreliable theories online looking for a solution, or paying an expensive tech geek to show up to perform a five-minute fix. The latest edition of **Troubleshooting & Maintaining Your PC All-in-One For Dummies** puts all this frustration behind you and gets you straight to work solving the problem yourself! In his straightforward, friendly style, Dan Gookin—bestselling tech author and all-round Mr. Fixit—picks everything you need to know into 5-books-in-1, giving you the knowledge and process to hit on the right solution, fast. From identifying common problems to methodically narrowing down to the correct fix, you'll save hours of frustrating research—and experience the sweet, righteous satisfaction of having achieved it all yourself. Pick up quick fixes Understand and reconnect networks Restore memory Boost your PC's performance Every problem has a solution and PCs are no different: get this book and you'll never catch yourself shouting at your monitor or frustrated with the motherboard again—well, maybe not quite so often. **Repair Work Ethnographies Revisiting Breakdown, Relocating Materiality** Springer This pioneering book homes in on repair as an everyday practice. Bringing together exemplary ethnographies of repair work around the world, it examines the politics of repair, its work settings and intricate networks, in and across a wide range of situations, lay and professional. The book evidences the topical relevance of situated inquiry into breakdown, repair, and maintenance for engaging with the contemporary world more broadly. Airplanes and artworks, bicycles and buildings, cars and computers, medical devices and mobile phones, as virtually any commodity, infrastructure or technical artifact, have in common their occasional breakdown, if not inbuilt obsolescence. Hence the point and purpose of closely examining how and when they are fixed. **Upgrading and Repairing PCs** Que Pub Explains how to maintain or enhance systems running the Linux operating system **Foremost Mobile Home Fix It Guide Your Manufactured Home Repair Book Complete step-by-step instructions on mobile home repairs, maintenance, improvements. The Unauthorized Guide to iPhone, iPad, and iPod Repair A DIY Guide to Extending the Life of Your IDevices!** Pearson Education Offers detailed, illustrated instructions for repairing Apple handheld electronic devices, covering the replacement of components, fixing software failures, and making repairs and changes not intended by the manufacturer. **2005 National Repair & Remodeling Estimator Craftsman** Book Company "Current labor, material and equipment costs for repair and remodeling work." **Mobile Repairing Book - Android Hardware Repairing Smart ways to Repair Any Android Smartphone Hardware Problems Part - 1** HiTech Mobile Technology Career Advance **Android & iPhone Smartphone Mobile Repairing Course Book PDF in Hindi Become a Certified Android & iPhone Smartphone Mobile Repairing Specialist in few Days! How to learn android iphone smartphone mobile repairing in Hindi. How to become successful mobile repair technician, engineer & training master. Mobile Repairing PDF Book & Mobile Repairing Course Book in Hindi Available here. Free Download Guide Book. Learn full smartphone hardware & software repairing training course in one book pdf. Table of Content** **Module 1 - Introduction to Mobile Repairing - Introduction to the Tools used in Mobile Repairing - Introduction of SMD & Multimeter in Mobile Repairing - SMD Module 2 - Understanding Mobile Repairing Disassembling & Assembling a Mobile Phone (Hindi) - Uses of Multimeter in Mobile Repairing - Using an SMD on a Mobile PCB - Uses of Soldering Iron on PCB of Mobile - Introduction to the Components of a Mobile Phone - Module 3 - Operation of Mobile Phones - Operating a Basic Mobile Phone - Introduction to a Multimedia Mobile Phone - Operating a Multimedia Mobile Phone - Operating a Touch Screen Mobile Phone - Module 4 - Diagrammatic representation of a PCB of a Mobile Phone Diagrammatic Representation of Mobile PCB Part-1 - Module 4 - Diagrammatic representation of a PCB of a Mobile Phone - 1 Diagrammatic Representation of Mobile PCB Part-2 - Module 4 - Diagrammatic representation of a PCB of a Mobile Phone - 2 Diagrammatic Representation of Mobile PCB Part-3 - Module 4 - Diagrammatic representation of a PCB of a Mobile Phone - 3 Tracing & Testing of Mobile PCB - Module 5 - Basic Faults detected and faced in a Mobile Phone - Understanding the Ringer Fault in a Mobile Phone - Understanding the Speaker fault in Mobile Phone - Understanding the Microphone Fault in a Mobile Phone - Understanding the Display Fault in a Mobile Phone - Understanding the Battery Connector Fault in a Mobile Phone - Understanding the Vibrator Fault in a Mobile Phone - Reballing of the IC in a Mobile Phone (Part-1) - 1 Reballing of the IC in a Mobile Phone (Part-2) - IC - 2 Module 6 - Understanding the Accessories and Components involved in Mobile Repairing Introduction to a Charger of a Mobile Phone - Learning to Boost the Battery - Learning to Solve a Software Problem in a Mobile Phone - Module 7 - Advanced and Intricate part of Mobile Repairing (Part-1) Learn the uses of the tools in Mobile Repairing - Learn to repair a Multimeter - Understanding the Jumper Setting of a Mobile PCB (Ring Tone Fault) -- Understanding the Jumper Setting of a Mobile PCB (Network Fault) - Understanding the Jumper Setting of a Mobile PCB (Set Dead Fault) - Module 8 - Advanced and Intricate part of Mobile Repairing (Part-2) Learn to repair a Booster - Learn to replace the camera of the Mobile Phone - Introduction to the Chip Component of a Mobile Phone (Part-1) - 1 Introduction to the Chip Component of a Mobile Phone (Part-2) - 2 Introduction to the Chip Component of a Mobile Phone (Part-3) - 3 Introduction to the Chip Component of a Mobile Phone (Part-4) - 4 Module 9: Advance Mobile Phone Repairing Course in Hindi 1. Basic Mobile Repairing Course in Hindi Basic Mobile Phone Repair course Involves: • History of Mobile phone • GSM & CDMA Structure & Generation of Mobile Phone • Introduction of Electronics • Type of Current / Voltage / Charge / circuit • Identification of Different IC's & Their Work • Use of Multi-meter & Battery Booster • All Electronic Components Identification, Testing and Their Working. **SMALL PARTS** - • Coil • Boost Coil • Capacitors (PF & Filter's) • Transistor • Resistance • Fuse • Regulator • Diodes & many more. **BIG PARTS & IC** - • CPU • Power IC • UEM IC • MMC IC • PFO IC • VCO • SIM IC • Radio IC • Camera IC • Flash IC • Network IC • Audio IC • Ringer IC • Logic IC • Antenna Switch & many more. **CARD LEVEL PARTS** - • Speaker (Earpiece) • Ringer (Loud-speaker) • Network Antenna • Battery Connector • MIC (Microphone) • Vibrator Motor • Charging Connector • USB Connector • Camera Connector • Display Connector (Socket) • Memory Card Connector And many more. • Frequency & Channels • GPRS, Bluetooth, Infrared • Mobile Phone Assembly & Disassembly • Electronic Components Overview • Chip Level Soldering De-soldering • Frequency & Channels **Module 10: Advance Mobile Phone Card & Chip Level Repairing Course in Hindi • Soldering & De-soldering of All Type of Component, IC. • Soldering & De-soldering of Sim jack, LCD jack & charging jack. • Practice of Soldering Iron • Practice of S.M.D Rework Station • Practice of******

how to disassemble all laptops. You will then be taught all about Liquid Spills to Laptops. What to do, What not to do, How to Remove Liquid and How To Repair Any Damage from Liquid to parts or components. You will be shown all the various tools to be used in laptop repair both hand tools and electronic tools explained. This book will then explain the entire upper end repairing techniques. Replacing screens - how to- then it will show you in great detail how to disassembly the screen and repair or replace the LCD ccfl Bulb, the book will also discuss LED screens. You will be taught step by step how to solder a motherboard whether it is the components or the dc jack. The DC Jack Repair/Desoldering instructions are included. Most importantly, this book will teach you laptop motherboard repairing techniques. Learn to identify the parts and components on the motherboard, learn component replacement, motherboard testing techniques and more. This book also includes the authors Patented/Copyrighted and Trademarked Laptop Video Chip/GPU Motherboard Online Repair instruction. There is alot more included (Part Identification, Hard Drive Failure Issues etc...)so check it out now. Going Above And Beyond CompTia A+ Certification !!! The Bike Repair Book The Handy Guide to Bicycle Maintenance Hardie Grant Publishing Cycling is more popular than ever before: it's healthy, it's cheap and it's better for the environment. People are dusting off their bicycles both for convenience and exercise, or investing in new models. But what do you do if things go wrong with your bike? Most bike problems don't require a visit to a specialist - you can fix it yourself with the right set of a spanners and a little know-how. The Bike Repair Book is your one-stop shop for fixing all bike-related issues, from punctured tyres, brake and gear problems, to broken chains. Illustrated with clear graphics and step-by-step instructions, you'll save money and time by repairing your bicycle yourself. Troubleshooting & Repair Guide to TV; Second Edition Mobile Phone Security and Forensics A Practical Approach Springer This new edition provides both theoretical and practical background of security and forensics for mobile phones. The author discusses confidentiality, integrity, and availability threats in mobile telephones to provide background for the rest of the book. Security and secrets of mobile phones are discussed including software and hardware interception, fraud and other malicious techniques used "against" users. The purpose of this book is to raise user awareness in regards to security and privacy threats present in the use of mobile phones while readers will also learn where forensics data reside in the mobile phone and the network and how to conduct a relevant analysis. The information on denial of service attacks has been thoroughly updated for the new edition. Also, a major addition to this edition is a section discussing software defined radio and open source tools for mobile phones. How People Learn II Learners, Contexts, and Cultures National Academies Press There are many reasons to be curious about the way people learn, and the past several decades have seen an explosion of research that has important implications for individual learning, schooling, workforce training, and policy. In 2000, How People Learn: Brain, Mind, Experience, and School: Expanded Edition was published and its influence has been wide and deep. The report summarized insights on the nature of learning in school-aged children; described principles for the design of effective learning environments; and provided examples of how that could be implemented in the classroom. Since then, researchers have continued to investigate the nature of learning and have generated new findings related to the neurological processes involved in learning, individual and cultural variability related to learning, and educational technologies. In addition to expanding scientific understanding of the mechanisms of learning and how the brain adapts throughout the lifespan, there have been important discoveries about influences on learning, particularly sociocultural factors and the structure of learning environments. How People Learn II: Learners, Contexts, and Cultures provides a much-needed update incorporating insights gained from this research over the past decade. The book expands on the foundation laid out in the 2000 report and takes an in-depth look at the constellation of influences that affect individual learning. How People Learn II will become an indispensable resource to understand learning throughout the lifespan for educators of students and adults. The Manual for Manufactured/ Mobile Home Repair and Upgrade A Book for the Do-it-yourselfer Repair Revolution How Fixers Are Transforming Our Throwaway Culture New World Library Every year, millions of people throw away countless items because they don't know how to fix them. Some products are manufactured in a way that makes it hard, if not impossible, for people to repair them themselves. This throwaway lifestyle depletes Earth's resources and adds to overflowing landfills. Now there's a better way. Repair Revolution chronicles the rise of Repair Cafes, Fixit Clinics, and other volunteer-run organizations devoted to helping consumers repair their beloved but broken items for free. Repair Revolution explores the philosophy and wisdom of repairing, as well as the Right to Repair movement. It provides inspiration and instructions for starting, staffing, and sustaining your own repair events. "Fixperts" share their favorite online repair resources, as well as tips and step-by-step instructions for how to make your own repairs. Ultimately, Repair Revolution is about more than fixing material objects: in an age of over-consumption and planned obsolescence, do-it-yourself repair is a way of caring for our lives, our communities, and our planet. Book Repair and Restoration: A Manual of Practical Suggestions for Bibliophiles Good Press "Book Repair and Restoration: A Manual of Practical Suggestions for Bibliophiles" by Mitchell S. Buck. Published by Good Press. Good Press publishes a wide range of titles that encompasses every genre. From well-known classics & literary fiction and non-fiction to forgotten—or yet undiscovered gems—of world literature, we issue the books that need to be read. Each Good Press edition has been meticulously edited and formatted to boost readability for all e-readers and devices. Our goal is to produce eBooks that are user-friendly and accessible to everyone in a high-quality digital format. The Startup Owner's Manual The Step-By-Step Guide for Building a Great Company John Wiley & Sons More than 100,000 entrepreneurs rely on this book for detailed, step-by-step instructions on building successful, scalable, profitable startups. The National Science Foundation pays hundreds of startup teams each year to follow the process outlined in the book, and it's taught at Stanford, Berkeley, Columbia and more than 100 other leading universities worldwide. Why? The Startup Owner's Manual guides you, step-by-step, as you put the Customer Development process to work. This method was created by renowned Silicon Valley startup expert Steve Blank, co-creator with Eric Ries of the "Lean Startup" movement and tested and refined by him for more than a decade. This 608-page how-to guide includes over 100 charts, graphs, and diagrams, plus 77 valuable checklists that guide you as you drive your company toward profitability. It will help you: • Avoid the 9 deadly sins that destroy startups' chances for success • Use the Customer Development method to bring your business idea to life • Incorporate the Business Model Canvas as the organizing principle for startup hypotheses • Identify your customers and determine how to "get, keep and grow" customers profitably • Compute how you'll drive your startup to repeatable, scalable profits. The Startup Owner's Manual was originally published by K&S Ranch Publishing Inc. and is now available from Wiley. The cover, design, and content are the same as the prior release and should not be considered a new or updated product. Do it Yourself Relationship Repair Guide Author House What does a healthy, rewarding relationship look like to you? Is it: . Peeling free to do, give and receive things that make you happy and content . Feeling appreciated and recognized for your efforts, even if you make mistakes . Feeling respected, without judgment, for who you are . Feeling encouraged and supported as you learn, grow and change . Feeling free, to express your opinions during conversations . Feeling proud and liking who you are, knowing you deserve all good things that come to you Nan Einarson, CTA Certified Life Coach, provides six proven steps/tools, easy exercises and strategies for success to create and maintain relationships you've longed for. Easy Mobile Repairing Technics Troubleshoot, Repairing and Maintenance This book is designed for the help who love to repair any type of mobile phones at home without go to the shop or service centres. they are not have to spend a lot of money for repair your favorite phone. Know about your phone with reading this book and spend money accordingly. Watch Repair for Beginners An Illustrated How-To Guide for the Beginner Watch Repairer Skyhorse Publishing Inc. First written by the definitive expert in 1957, Watch Repair for Beginners is the ideal book for anyone who wants to know how to fix their own watch. Learn what horology is; the basics of watch and clock repairing; the mechanics of a clock; how the wheels work; the difference between an automatic watch, a stop watch, and a chronograph; and so much more. With detailed black-and-white illustrations, this timeless classic is a must-have addition to any horology lover's collection. Family Handyman Whole House Repair Guide Simon and Schuster Whether you're a first-time homeowner or a long-standing neighborhood icon, your home needs attention—and we can help. The Family Handyman's Whole House Repair Guide gives readers the know-how and confidence to tackle repair jobs, save money and avoid the hassles of service calls. We cover all of the most common repairs from floors to ceilings, from paint to plumbing. Indoors or out, large or small, this is the guide you need to do the job right. This book will walk you through all projects and also provide tips and tricks that will make the jobs simpler. Twenty-Four Hours a Day Hazelden Publishing Twenty Four Hours a Day Softcover (24 Hours) Knowledge Graphs and Big Data Processing Springer Nature This open access book is part of the LAMBDA Project (Learning, Applying, Multiplying Big Data Analytics), funded by the European Union, GA No. 809965. Data Analytics involves applying algorithmic processes to derive insights. Nowadays it is used in many industries to allow organizations and companies to make better decisions as well as to verify or disprove existing theories or models. The term data analytics is often used interchangeably with intelligence, statistics, reasoning, data mining, knowledge discovery, and others. The goal of this book is to introduce some of the definitions, methods, tools, frameworks, and solutions for big data processing, starting from the process of information extraction and knowledge representation, via knowledge processing and analytics to visualization, sense-making, and practical applications. Each chapter in this book addresses some pertinent aspect of the data processing chain, with a specific focus on understanding Enterprise Knowledge Graphs, Semantic Big Data Architectures, and Smart Data Analytics solutions. This book is addressed to graduate students from technical disciplines, to professional audiences following continuous education short courses, and to researchers from diverse areas following self-study courses. Basic skills in computer science, mathematics, and statistics are required. Searching and Seizing Computers and Obtaining Electronic Evidence in Criminal Investigations Big Blue Book of Bicycle Repair 4th Edition Park Tool The BBB-4 Big Blue Book of Bicycle Repair by Calvin Jones is packed with easy-to-follow, step-by-step procedures, color photos and repair tips for keeping almost any road or off-road bike running smoothly and trouble-free. Whether it's repairing a flat tire, adjusting brakes and shifting systems, truing wheels, or maintaining hub, headset and bottom bracket bearing systems, the BBB-4 has you covered. Thoroughly researched and revised, the 4th edition of the Big Blue Book contains updated photos, torque specifications and troubleshooting tables, along with new content on wheel building, electronic shifting, 12-speed and 1X drivetrains, tubeless tires, disc brakes, headset and bottom bracket standards, and more. Truly an indispensable tool and reference source for both the novice and advanced bicycle mechanic. Electronic Troubleshooting and Repair Handbook Tab Books Talking about Machines An Ethnography of a Modern Job Cornell University Press This is a story of how work gets done. It is also a study of how field service technicians talk about their work and how that talk is instrumental in their success. In his innovative ethnography, Julian E. Orr studies the people who repair photocopiers and shares vignettes from their daily lives. He characterizes their work as a continuous highly skilled improvisation within a triangular relationship of technician, customer, and machine. The work technicians do encompasses elements not contained in the official definition of the job yet vital to its success. Orr's analysis of the way repair people talk about their work reveals that talk is, in fact, a crucial dimension of their practice. Diagnosis happens through a narrative process, the creation of a coherent description of the troubled machine. The descriptions become the basis for technicians' discourse about their experience, and the circulation of stories among the technicians is the principal means by which they stay informed of the developing subtleties of machine behavior. Orr demonstrates that technical knowledge is a socially distributed resource stored and diffused primarily through an oral culture. Based on participant observation with copier repair technicians in the field and strengthened by Orr's own years as a technician, this book explodes numerous myths about technicians and suggests how technical work differs from other kinds of employment. Windows 10 O'Reilly Media "Microsoft's last Windows version, the April 2018 Update, is a glorious Santa sack full of new features and refinements. What's still not included, though, is a single page of printed instructions. Fortunately, David Pogue is back to help you make sense of it all—with humor, authority, and 500 illustrations."--Page 4 of cover. Schedule B, Statistical Classification of Domestic and Foreign Commodities Exported from the United States The Medicare Handbook Windows 10 Troubleshooting Apress Learn how to troubleshoot Windows 10 the way the experts do, whatever device or form-factor you're using. Focus on the problems that most commonly plague PC users and fix each one with a step-by-step approach that helps you understand the cause, the solution, and the tools required. Discover the connections between the different hardware and software in your devices, and how their bonds with external hardware, networks, and the Internet are more dependent than you think, and learn how to build resilience into any computer system, network, or device running Windows 10. If you're fed up of those nagging day-to-day issues, want to avoid costly repairs, or just want to learn more about how PCs work, Windows 10 Troubleshooting is your ideal one-stop guide to the Windows 10 operating system. What You Will Learn: Understand your PC's ecosystem and how to connect the dots, so you can successfully track problems to their source Create resilient backups of your operating system, files, and documents, and enable quick and easy restore Learn your way around Windows' built-in administration tools, to quickly fix the typical problems that come up Diagnose and repair a wide range of common problems with printers and other essential

peripherals Solve complex startup problems that can prevent a PC from booting Make your PC safe and secure for the whole family, and for everybody in your workplace Understand the threat from malware and viruses and a range of approaches to dealing with them, depending on the situation Bomb-proof your PC with advanced security, group policy, and firewall policies Learn the top Tips and tricks for researching difficult problems, including third-party tools and useful web resources Work with the registry, file system, and Sysinternals to troubleshooting PCs in the workplace Who This Book Is For: Anyone using Windows 10 on a desktop, laptop, or hybrid device COMPTIA A+ Guide to Information Technology Technical Support Cengage Learning Using a step-by-step, highly visual approach, Andrews/Dark Shelton/Pierce's bestselling COMPTIA A+ GUIDE TO IT TECHNICAL SUPPORT, 11th edition, teaches you how to work with users as well as install, maintain, troubleshoot and network computer hardware and software. Ensuring you are well prepared for 220-1101 and 220-1102 certification exams, each module covers core and advanced topics while emphasizing practical application of the most current technology, techniques and industry standards. You will study the latest hardware, security, Active Directory, operational procedures, basics of scripting, virtualization, cloud computing, mobile devices, Windows 10, macOS and Linux. The text provides thorough preparation for the certification exam -- and your future success as an IT support technician or administrator. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.