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KEY=CISCO - KARTER VANESSA

Cisco Unified Contact Center Enterprise (UCCE)

Pearson Education **Cisco Unified Contact Center Enterprise (UCCE)** The complete guide to managing UCCE environments: tips, tricks, best practices, and lessons learned **Cisco Unified Contact Center Enterprise (UCCE)** integrates multiple components and can serve a wide spectrum of business requirements. In this book, Gary Ford, an experienced Cisco UCCE consultant brings together all the guidance you need to optimally configure and manage UCCE in any environment. The author shares in-depth insights covering both the enterprise and hosted versions of UCCE. He presents an administrator's view of how to perform key UCCE tasks and why they work as they do. He thoroughly addresses application configuration, agents, scripting, IVR, dial plans, UCM, error handling, reporting, metrics, and many other key topics. You'll find proven, standardized configuration examples that help eliminate errors and reduce downtime, step-by-step walkthroughs of several actual configurations, and thorough coverage of monitoring and troubleshooting UCCE systems. **Cisco Unified Contact Center Enterprise (UCCE)** is an indispensable resource to help you deploy and operate UCCE systems reliably and efficiently. · Understand the Cisco Unified Contact Center product portfolio and platform architecture · Choose the right single-site, multi-site, or clustered deployment model for your environment · Take a lifecycle services approach to UCCE deployment and application configuration--including preparation, planning, design, and implementation · Implement traditional, current-generation, and next-generation call routing · Master the latest best practices for call flow scripting · Understand UCCE's nodes and distributed processes and build a clean system startup sequence · Design, implement, and deliver unified CM/IP IVR solutions · Set up and efficiently manage UCCE databases · Make the most of UCCE's reporting tools · Create advanced applications with Data-Driven Routing · Effectively maintain any UCCE deployment, including older versions · Use a best-practice methodology for troubleshooting, and master valuable, little-known Cisco diagnostic tools This IP communications book is part of the Cisco Press® Networking Technology Series. IP communications titles from Cisco Press help networking professionals understand voice and IP telephony technologies, plan and design converged networks, and implement network solutions for increased productivity.

Cisco Unified Customer Voice Portal

Building Unified Contact Centers

Cisco Press **Cisco Unified Customer Voice Portal Building Unified Contact Centers** Rue Green, CCIE® No. 9269 The definitive guide to deploying Cisco Unified Customer Voice Portal IVRs in any contact center environment Thousands of companies are replacing legacy ACD/TDM-based contact centers with pure IP-based unified contact center solutions. One of these solutions is quickly earning market leadership: Cisco Unified Customer Voice Portal (CVP). Now, one of the leading Cisco CVP experts brings together everything network and telephony professionals need to successfully implement production Interactive Voice Response (IVR) solutions with CVP: architectural guidelines, deployment best practices, detailed insights for design and sizing, and more. CCIE Rue Green guides you through designing unified contact centers with CVP, and deploying proven infrastructures to support

your designs. The author first explains CVP's architecture, outlining its key advantages and opportunities for integration and illuminating the design challenges it presents. Next, he guides you through addressing each of these challenges, covering all CVP components and tools and offering detailed insights available in no other book. Using this book's detailed working configurations and examples, you can minimize configuration errors, reduce downtime, strengthen monitoring, and drive maximum value from any CVP-based unified call center solution. Rue Green, CCIE No. 9269 (Routing & Switching and Voice), CISSP, MCSE, MCITP is a Technical Leader for the Customer Collaboration Service Line within Cisco Advanced Services, where he focuses on unified contact center architectures and deployment methodologies. He currently acts in a delivery architect role for Unified CVP, Unified ICM, and Cisco Unified Communications Manager for Unified Contact Center Solutions. He has spent the last 21 years working within different roles related to the architecture, design, and implementation of large voice and data networks, including several years working with complex contact center solutions.

- Discover CVP's powerful capabilities and advantages
- Understand how CVP's components fit together into a unified architecture
- Utilize CVP native components: Call Server, VXML Server, Reporting Server, Operations Console Server, and Cisco Unified Call Studio
- Integrate non-native components such as IOS devices, Unified ICM, UCM, content load balancers, and third-party servers
- Choose the right deployment model for your organization
- Implement detailed call flows for Standalone, Call Director, Comprehensive, and VRU-only deployment models
- Design Unified CVP for high availability
- Efficiently deliver media via streaming, caching, and other techniques
- Address crucial sizing, QoS, network latency, and security considerations
- Successfully upgrade from older versions or H.323 platforms
- Isolate and troubleshoot faults in native and non-native CVP components
- Design virtualized Unified CVP deployments using UCS

This IP communications book is part of the Cisco Press® Networking Technology Series. IP communications titles from Cisco Press help networking professionals understand voice and IP telephony technologies, plan and design converged networks, and implement network solutions for increased productivity.

Cisco Network Design Solutions for Small-medium Businesses

Cisco Press Master the design and deployment of small and medium-sized business networks.

Internet Routing Architectures

Cisco Press Intended for organisations needing to build an efficient and reliable enterprise network linked to the Internet, this second edition explains the current Internet architecture and shows how to evaluate service providers dealing with connection issues.

IBM z13s Technical Guide

IBM Redbooks Digital business has been driving the transformation of underlying information technology (IT) infrastructure to be more efficient, secure, adaptive, and integrated. IT must be able to handle the explosive growth of mobile clients and employees. It also must be able to process enormous amounts of data to provide deep and real-time insights to help achieve the greatest business impact. This IBM® Redbooks® publication addresses the new IBM z Systems™ single frame, the IBM z13s server. IBM z Systems servers are the trusted enterprise platform for integrating data, transactions, and insight. A data-centric infrastructure must always be available with a 99.999% or better availability, have flawless data integrity, and be secured from misuse. It needs to be an integrated infrastructure that can support new applications. It also needs to have integrated capabilities that can provide new mobile capabilities with real-time analytics delivered by a secure cloud infrastructure. IBM z13s servers are designed with improved scalability, performance, security, resiliency, availability, and virtualization. The superscalar design allows z13s servers to deliver a record level of capacity over the prior single frame z Systems server. In its maximum configuration, the z13s server is powered by up to 20 client characterizable microprocessors (cores) running at 4.3 GHz. This configuration can run more than 18,000 millions of instructions per second (MIPS) and up to 4 TB of client memory. The IBM z13s Model N20 is estimated to provide up to 100% more total system capacity than the IBM zEnterprise® BC12 Model H13. This book provides information about the IBM z13s server and its functions, features, and associated software support. Greater detail is offered in areas relevant to technical planning. It is intended for systems engineers, consultants, planners, and anyone who wants to understand the IBM z Systems™ functions and plan for their usage. It is not intended as an introduction to mainframes. Readers are expected to be generally familiar with existing IBM z Systems technology and terminology.

Idea Man

A Memoir by the Cofounder of Microsoft

Penguin By his early thirties, Paul Allen was a world-famous billionaire-and that was just the beginning. In 2007 and 2008, Time named Paul Allen, the cofounder of Microsoft, one of the hundred most influential people in the world. Since he made his fortune, his impact has been felt in science, technology, business, medicine, sports, music, and philanthropy. His passion, curiosity, and intellectual rigor-combined with the resources to launch and support new initiatives-have literally changed the world. In 2009 Allen discovered that he had lymphoma, lending urgency to his desire to share his story for the first time. In this classic memoir, Allen explains how he has solved problems, what he's learned from his many endeavors-both the triumphs and the failures-and his compelling vision for the future. He reflects candidly on an extraordinary life. The book also features previously untold stories about everything from the true origins of Microsoft to Allen's role in the dawn of private space travel (with SpaceShipOne) and in discoveries at the frontiers of brain science. With honesty, humor, and insight, Allen tells the story of a life of ideas made real.

Ant Colony Optimization

MIT Press An overview of the rapidly growing field of ant colony optimization that describes theoretical findings, the major algorithms, and current applications. The complex social behaviors of ants have been much studied by science, and computer scientists are now finding that these behavior patterns can provide models for solving difficult combinatorial optimization problems. The attempt to develop algorithms inspired by one aspect of ant behavior, the ability to find what computer scientists would call shortest paths, has become the field of ant colony optimization (ACO), the most successful and widely recognized algorithmic technique based on ant behavior. This book presents an overview of this rapidly growing field, from its theoretical inception to practical applications, including descriptions of many available ACO algorithms and their uses. The book first describes the translation of observed ant behavior into working optimization algorithms. The ant colony metaheuristic is then introduced and viewed in the general context of combinatorial optimization. This is followed by a detailed description and guide to all major ACO algorithms and a report on current theoretical findings. The book surveys ACO applications now in use, including routing, assignment, scheduling, subset, machine learning, and bioinformatics problems. AntNet, an ACO algorithm designed for the network routing problem, is described in detail. The authors conclude by summarizing the progress in the field and outlining future research directions. Each chapter ends with bibliographic material, bullet points setting out important ideas covered in the chapter, and exercises. Ant Colony Optimization will be of interest to academic and industry researchers, graduate students, and practitioners who wish to learn how to implement ACO algorithms.

The Zynq Book

Embedded Processing with the Arm Cortex-A9 on the Xilinx Zynq-7000 All Programmable Soc

This book is about the Zynq-7000 All Programmable System on Chip, the family of devices from Xilinx that combines an application-grade ARM Cortex-A9 processor with traditional FPGA logic fabric. Catering for both new and experienced readers, it covers fundamental issues in an accessible way, starting with a clear overview of the device architecture, and an introduction to the design tools and processes for developing a Zynq SoC. Later chapters progress to more advanced topics such as embedded systems development, IP block design and operating systems. Maintaining a 'real-world' perspective, the book also compares Zynq with other device alternatives, and considers end-user applications. The Zynq Book is accompanied by a set of practical tutorials hosted on a companion website. These tutorials will guide the reader through first steps with Zynq, following on to a complete, audio-based embedded systems design.

IBM z15 (8561) Technical Guide

IBM Redbooks This IBM® Redbooks® publication describes the features and functions the latest member of the IBM Z® platform, the IBM z15™ (machine type 8561). It includes information about the IBM z15 processor design, I/O innovations, security features, and supported operating systems. The z15 is a state-of-the-art data and transaction system that delivers advanced capabilities, which are vital to any digital transformation. The z15 is designed for enhanced modularity, which is in an industry standard footprint. This system excels at the following tasks: Making use of multicloud integration services Securing data with pervasive encryption Accelerating digital transformation with agile service delivery Transforming a transactional platform into a data powerhouse Getting more out of the platform with IT Operational Analytics Accelerating digital transformation with agile service delivery Revolutionizing business processes Blending open source and Z technologies This book explains how this system uses new innovations and traditional Z strengths to satisfy growing demand for cloud, analytics, and open source technologies. With the z15 as the base, applications can run in a trusted, reliable, and secure environment that improves operations and lessens business risk.

Administering Data Centers

Servers, Storage, and Voice over IP

John Wiley & Sons "This book covers a wide spectrum of topics relevant to implementing and managing a modern data center. The chapters are comprehensive and the flow of concepts is easy to understand." -Cisco reviewer Gain a practical knowledge of data center concepts To create a well-designed data center (including storage and network architecture, VoIP implementation, and server consolidation) you must understand a variety of key concepts and technologies. This book explains those factors in a way that smoothes the path to implementation and management. Whether you need an introduction to the technologies, a refresher course for IT managers and data center personnel, or an additional resource for advanced study, you'll find these guidelines and solutions provide a solid foundation for building reliable designs and secure data center policies. * Understand the common causes and high costs of service outages * Learn how to measure high availability and achieve maximum levels * Design a data center using optimum physical, environmental, and technological elements * Explore a modular design for cabling, Points of Distribution, and WAN connections from ISPs * See what must be considered when consolidating data center resources * Expand your knowledge of best practices and security * Create a data center environment that is user- and manager-friendly * Learn how high availability, clustering, and disaster recovery solutions can be deployed to protect critical information * Find out how to use a single network infrastructure for IP data, voice, and storage

Problems and Solutions on Thermodynamics and Statistical Mechanics

World Scientific Volume 5.

Linux Dictionary

Binh Nguyen This document is designed to be a resource for those Linux users wishing to seek clarification on Linux/UNIX/POSIX related terms and jargon. At approximately 24000 definitions and two thousand pages it is one of the largest Linux related dictionaries currently available. Due to the rapid rate at which new terms are being created it has been decided that this will be an active project. We welcome input into the content of this document. At this moment in time half yearly updates are being envisaged. Please note that if you wish to find a 'Computer Dictionary' then see the 'Computer Dictionary Project' at <http://computerdictionary.tsf.org.za/> Searchable databases exist at locations such as: <http://www.swpearl.com/eng/scripts/dictionary/> (SWP) Sun Wah-PearL Linux Training and Development Centre is a centre of the Hong Kong Polytechnic University, established in 2000. Presently SWP is delivering professional grade Linux and related Open Source Software (OSS) technology training and consultant service in Hong Kong. SWP has an ambitious aim to promote the use of Linux and related Open Source Software (OSS) and Standards. The vendor independent positioning of SWP has been very well perceived by the market. Throughout the last couple of years, SWP becomes the Top Leading OSS training and service provider in Hong Kong. <http://www.geona.com/dictionary?b=> Geona, operated by Gold

Vision Communications, is a new powerful search engine and internet directory, delivering quick and relevant results on almost any topic or subject you can imagine. The term "Geona" is an Italian and Hebrew name, meaning wisdom, exaltation, pride or majesty. We use our own database of spidered web sites and the Open Directory database, the same database which powers the core directory services for the Web's largest and most popular search engines and portals. Geona is spidering all domains listed in the non-adult part of the Open Directory and millions of additional sites of general interest to maintain a fulltext index of highly relevant web sites. <http://www.linuxdig.com/documents/dictionary.php> LINUXDIG.COM, "Yours News and Resource Site", LinuxDig.com was started in May 2001 as a hobby site with the original intention of getting the RFC's online and becoming an Open Source software link/download site. But since that time the site has evolved to become a RFC distribution site, linux news site and a locally written technology news site (with bad grammer :) with focus on Linux while also containing articles about anything and everything we find interesting in the computer world. LinuxDig.Com contains about 20,000 documents and this number is growing everyday! <http://linux.about.com/library/glossary/blglossary.htm> Each month more than 20 million people visit About.com. Whether it be home repair and decorating ideas, recipes, movie trailers, or car buying tips, our Guides offer practical advice and solutions for every day life. Wherever you land on the new About.com, you'll find other content that is relevant to your interests. If you're looking for "How To" advice on planning to re-finish your deck, we'll also show you the tools you need to get the job done. If you've been to About before, we'll show you the latest updates, so you don't see the same thing twice. No matter where you are on About.com, or how you got here, you'll always find content that is relevant to your needs. Should you wish to possess your own localised searchable version please make use of the available "dict", <http://www.dict.org/> version at the Linux Documentation Project home page, <http://www.tldp.org/> The author has decided to leave it up to readers to determine how to install and run it on their specific systems. An alternative form of the dictionary is available at: <http://elibrary.fultus.com/covers/technical/linux/guides/Linux-Dictionary/cover.html> Fultus Corporation helps writers and companies to publish, promote, market, and sell books and eBooks. Fultus combines traditional self-publishing practices with modern technology to produce paperback and hardcover print-on-demand (POD) books and electronic books (eBooks). Fultus publishes works (fiction, non-fiction, science fiction, mystery, ...) by both published and unpublished authors. We enable you to self-publish easily and cost-effectively, creating your book as a print-ready paperback or hardcover POD book or as an electronic book (eBook) in multiple eBook's formats. You retain all rights to your work. We provide distribution to bookstores worldwide. And all at a fraction of the cost of traditional publishing. We also offer corporate publishing solutions that enable businesses to produce and deliver manuals and documentation more efficiently and economically. Our use of electronic delivery and print-on-demand technologies reduces printed inventory and saves time. Please inform the author as to whether you would like to create a database or an alternative form of the dictionary so that he can include you in this list. Also note that the author considers breaches of copyright to be extremely serious. He will pursue all claims to the fullest extent of the law.

Fax, Modem, and Text for IP Telephony

Cisco Press Master the basics of modems, fax, and text telephony technologies, including how modems and faxes work in an IP network infrastructure.

High-Performance Modelling and Simulation for Big Data Applications

Selected Results of the COST Action IC1406 cHiPSet

Springer This open access book was prepared as a Final Publication of the COST Action IC1406 "High-Performance Modelling and Simulation for Big Data Applications (cHiPSet)" project. Long considered important pillars of the scientific method, Modelling and Simulation have evolved from traditional discrete numerical methods to complex data-intensive continuous analytical optimisations. Resolution, scale, and accuracy have become essential to predict and analyse natural and complex systems in science and engineering. When their level of abstraction raises to have a better discernment of the domain at hand, their representation gets increasingly demanding for computational and data resources. On the other hand, High Performance Computing typically entails the effective use of parallel and distributed processing units coupled with efficient storage, communication and visualisation systems to underpin complex data-intensive applications in distinct scientific and technical domains. It is then arguably required to have a seamless interaction of High Performance Computing with Modelling and Simulation in order to store, compute, analyse, and visualise large data sets in science and engineering. Funded by the European Commission, cHiPSet has provided a dynamic trans-European forum for their members and distinguished guests to openly discuss novel perspectives and topics of interests for these two communities. This cHiPSet compendium presents a set of selected case studies related to healthcare, biological data, computational advertising, multimedia, finance, bioinformatics, and telecommunications.

Operationalizing VMware NSX

Securing Cisco IP Telephony Networks

Cisco Press The real-world guide to securing Cisco-based IP telephony applications, devices, and networks Cisco IP telephony leverages converged networks to dramatically reduce TCO and improve ROI. However, its critical importance to business communications and deep integration with enterprise IP networks make it susceptible to attacks that legacy telecom systems did not face. Now, there's a comprehensive guide to securing the IP telephony components that ride atop data network infrastructures—and thereby providing IP telephony services that are safer, more resilient, more stable, and more scalable. **Securing Cisco IP Telephony Networks** provides comprehensive, up-to-date details for securing Cisco IP telephony equipment, underlying infrastructure, and telephony applications. Drawing on ten years of experience, senior network consultant Akhil Behl offers a complete security framework for use in any Cisco IP telephony environment. You'll find best practices and detailed configuration examples for securing Cisco Unified Communications Manager (CUCM), Cisco Unity/Unity Connection, Cisco Unified Presence, Cisco Voice Gateways, Cisco IP Telephony Endpoints, and many other Cisco IP Telephony applications. The book showcases easy-to-follow Cisco IP Telephony applications and network security-centric examples in every chapter. This guide is invaluable to every technical professional and IT decision-maker concerned with securing Cisco IP telephony networks, including network engineers, administrators, architects, managers, security analysts, IT directors, and consultants. Recognize vulnerabilities caused by IP network integration, as well as VoIP's unique security requirements Discover how hackers target IP telephony networks and proactively protect against each facet of their attacks Implement a flexible, proven methodology for end-to-end Cisco IP Telephony security Use a layered (defense-in-depth) approach that builds on underlying network security design Secure CUCM, Cisco Unity/Unity Connection, CUPS, CUCM Express, and Cisco Unity Express platforms against internal and external threats Establish physical security, Layer 2 and Layer 3 security, and Cisco ASA-based perimeter security Complete coverage of Cisco IP Telephony encryption and authentication fundamentals Configure Cisco IOS Voice Gateways to help prevent toll fraud and deter attacks Secure Cisco Voice Gatekeepers and Cisco Unified Border Element (CUBE) against rogue endpoints and other attack vectors Secure Cisco IP telephony endpoints—Cisco Unified IP Phones (wired, wireless, and soft phone) from malicious insiders and external threats This IP communications book is part of the Cisco Press® Networking Technology Series. IP communications titles from Cisco Press help networking professionals understand voice and IP telephony technologies, plan and design converged networks, and implement network solutions for increased productivity.

SAP Bw/4hana 2.0

The Comprehensive Guide

SAP PRESS "Ready for SAP BW/4HANA 2.0? This comprehensive guide will teach you all there is to know about the next generation business warehouse from SAP! Start with a fresh installation or migrate from an existing system. Then understand the new architecture, explore administration tasks with SAP HANA Studio, learn to model and analyze data, and find out how to connect to frontend BI tools"--

IBM AIX Version 6.1 Differences Guide

IBM Redbooks This IBM Redbooks publication focuses on the differences introduced in IBM AIX Version 6.1 when compared to AIX 5L Version 5.3. It is intended to help system administrators, developers, and users understand these enhancements and evaluate potential benefits in their own environments. AIX Version 6.1 introduces many new features, including workload partitions, advanced security, continuous availability, and managing and monitoring enhancements. There are many other new features available with AIX Version 6.1, and you can explore them all in this publication. For clients who are not familiar with the enhancements of AIX through Version 5.3, a companion publication, AIX 5L Differences Guide Version 5.3 Edition, SG24-7463 is available, along with an addendum, AIX 5L Differences Guide Version 5.3 Addendum, SG24-7414, which includes between release enhancements that are available through applying service updates.

IBM FileNet Content Manager Implementation Best Practices and Recommendations

IBM Redbooks **IBM® FileNet® Content Manager Version 5.2** provides full content lifecycle and extensive document management capabilities for digital content. IBM FileNet Content Manager is tightly integrated with the family of IBM FileNet products based on the IBM FileNet P8 technical platform. IBM FileNet Content Manager serves as the core content management, security management, and storage management engine for the products. This IBM Redbooks® publication covers the implementation best practices and recommendations for solutions that use IBM FileNet Content Manager. It introduces the functions and features of IBM FileNet Content Manager, common use cases of the product, and a design methodology that provides implementation guidance from requirements analysis through production use of the solution. We address administrative topics of an IBM FileNet Content Manager solution, including deployment, system administration and maintenance, and troubleshooting. Implementation topics include system architecture design with various options for scaling an IBM FileNet Content Manager system, capacity planning, and design of repository design logical structure, security practices, and application design. An important implementation topic is business continuity. We define business continuity, high availability, and disaster recovery concepts and describe options for those when implementing IBM FileNet Content Manager solutions. Many solutions are essentially a combination of information input (ingestion), storage, information processing, and presentation and delivery. We discuss some solution building blocks that designers can combine to build an IBM FileNet Content Manager solution. This book is intended to be used in conjunction with product manuals and online help to provide guidance to architects and designers about implementing IBM FileNet Content Manager solutions. Many of the features and practices described in the book also apply to previous versions of IBM FileNet Content Manager.

IBM z13 Technical Guide

IBM Redbooks **Digital business** has been driving the transformation of underlying IT infrastructure to be more efficient, secure, adaptive, and integrated. Information Technology (IT) must be able to handle the explosive growth of mobile clients and employees. IT also must be able to use enormous amounts of data to provide deep and real-time insights to help achieve the greatest business impact. This IBM® Redbooks® publication addresses the IBM Mainframe, the IBM z13™. The IBM z13 is the trusted enterprise platform for integrating data, transactions, and insight. A data-centric infrastructure must always be available with a 99.999% or better availability, have flawless data integrity, and be secured from misuse. It needs to be an integrated infrastructure that can support new applications. It needs to have integrated capabilities that can provide new mobile capabilities with real-time analytics delivered by a secure cloud infrastructure. IBM z13 is designed with improved scalability, performance, security, resiliency, availability, and virtualization. The superscalar design allows the z13 to deliver a record level of capacity over the prior IBM z Systems™. In its maximum configuration, z13 is powered by up to 141 client characterizable microprocessors (cores) running at 5 GHz. This configuration can run more than 110,000 millions of instructions per second (MIPS) and up to 10 TB of client memory. The IBM z13 Model NE1 is estimated to provide up to 40% more total system capacity than the IBM zEnterprise® EC12 (zEC1) Model HA1. This book provides information about the IBM z13 and its functions, features, and associated software support. Greater detail is offered in areas relevant to technical planning. It is intended for systems engineers, consultants, planners, and anyone who wants to understand the IBM z Systems functions and plan for their usage. It is not intended as an introduction to mainframes. Readers are expected to be generally familiar with existing IBM z Systems technology and terminology.

Strategic Employee Communication

Building a Culture of Engagement

Springer **Employee engagement** (or a lack thereof) can often be linked to poor communication and a detachment from company goals. Companies of all sizes are looking for ways to boost communication, recognizing its impact on key business outcomes, such as productivity and profitability. This book offers fresh insights about opportunities to improve the quality of employee communications based on employees' needs. It highlights the importance of simple, jargon-free communication that focuses on dialogue and content. High-performing organizations are more likely to think about communication from the audience perspective, rather than purely from the management perspective. The case studies offer readers a firm understanding of ways to implement and measure communication in daily practice. Effective communication requires planning and this book, with its focus on the US, Latin America, and emerging markets, will guide readers in using communication in the alignment of corporate and employee needs.

Digital Transformation and Global Society

4th International Conference, DTGS 2019, St. Petersburg, Russia, June 19–21, 2019, Revised Selected Papers

Springer Nature This volume constitutes the refereed proceedings of the 4th International Conference on Digital Transformation and Global Society, DTGS 2019, held in St. Petersburg, Russia, in June 2019. The 56 revised full papers and 9 short papers presented in the volume were carefully reviewed and selected from 194 submissions. The papers are organized in topical sections on e-polity: governance; e-polity: politics online; e-city: smart cities and urban planning; e-economy: online consumers and solutions; e-society: computational social science; e-society: humanities and education; international workshop on internet psychology; international workshop on computational linguistics.

Guide to IBM PowerHA SystemMirror for AIX Version 7.1.3

IBM Redbooks This IBM® Redbooks® publication for IBM Power Systems™ with IBM PowerHA® SystemMirror® Standard and Enterprise Editions (hardware, software, practices, reference architectures, and tools) documents a well-defined deployment model within an IBM Power Systems environment. It guides you through a planned foundation for a dynamic infrastructure for your enterprise applications. This information is for technical consultants, technical support staff, IT architects, and IT specialists who are responsible for providing high availability and support for the IBM PowerHA SystemMirror Standard and Enterprise Editions on IBM POWER® systems.

Mastering VMware vSphere 6.7

Effectively deploy, manage, and monitor your virtual datacenter with VMware vSphere 6.7, 2nd Edition

Packt Publishing Ltd Unleash the benefits of VMware vSphere 6.7 to provide a powerful, flexible and secure digital infrastructure Key Features Deep dive into areas like management, security, scalability, availability and more with vSphere 6.7 Design, deploy and manage VMware vSphere virtual datacenters Implement monitoring and security of VMware workloads with ease Book Description vSphere 6.7 is the latest release of VMware's industry-leading, virtual cloud platform. It allows organisations to move to hybrid cloud computing by enabling them to run, manage, connect and secure applications in a common operating environment. This up-to-date, 2nd edition provides complete coverage of vSphere 6.7. Complete with step-by-step explanations of essential concepts, practical examples and self-assessment questions, you will begin with an overview of the products, solutions and features of the vSphere 6.7 suite. You'll learn how to design and plan a virtual infrastructure and look at the workflow and installation of components. You'll gain insight into best practice configuration, management and security. By the end the book you'll be able to build your own VMware vSphere lab that can run even the most demanding of workloads. What you will learn Explore the immense functionality of vSphere 6.7 Design, manage and administer a virtualization environment Get tips for the VCP6-DCV and VCIX6-DCV exams Understand how to implement different migration techniques across different environments Explore vSphere 6.7s powerful capabilities for patching, upgrading and managing the configuration of virtual environments. Understand core vSphere components Master resource management, disaster recovery, troubleshooting, monitoring and security Who this book is for This book is for Administrators, Infrastructure Engineers, Architects, and Consultants with basic knowledge of VMware vSphere.

IBM z15 (8562) Technical Guide

IBM Redbooks This IBM® Redbooks® publication describes the features and functions the latest member of the IBM Z® platform, the IBM z15™ Model T02 (machine type 8562). It includes information about the IBM z15 processor design, I/O innovations, security features, and supported operating systems. The z15 is a state-of-the-art data and transaction system that delivers advanced capabilities, which are vital to any digital transformation. The z15 is designed for enhanced modularity, which is in an industry standard footprint. This system excels at the following tasks: Making use of multicloud integration services Securing data with pervasive encryption Accelerating digital transformation with agile service delivery Transforming a transactional platform into a data powerhouse Getting more out of the platform with IT Operational Analytics Accelerating digital transformation with agile service delivery Revolutionizing business processes Blending open source and Z technologies This book explains how this system uses new innovations and traditional Z strengths to satisfy growing demand for cloud, analytics, and open source technologies. With the z15 as the base, applications can run in a trusted, reliable, and secure environment that improves operations and lessens business risk.

IBM Platform Computing Solutions Reference Architectures and Best Practices

IBM Redbooks This IBM® Redbooks® publication demonstrates and documents that the combination of IBM System x®, IBM GPFSTM, IBM GPFS-FPO, IBM Platform Symphony®, IBM Platform HPC, IBM Platform LSF®, IBM Platform Cluster Manager Standard Edition, and IBM Platform Cluster Manager Advanced Edition deliver significant value to clients in need of cost-effective, highly scalable, and robust solutions. IBM depth of solutions can help the clients plan a foundation to face challenges in how to manage, maintain, enhance, and provision computing environments to, for example, analyze the growing volumes of data within their organizations. This IBM Redbooks publication addresses topics to educate, reiterate, confirm, and strengthen the widely held opinion of IBM Platform Computing as the systems software platform of choice within an IBM System x environment for deploying and managing environments that help clients solve challenging technical and business problems. This IBM Redbooks publication addresses topics to that help answer customer's complex challenge requirements to manage, maintain, and analyze the growing volumes of data within their organizations and provide expert-level documentation to transfer the how-to-skills to the worldwide support teams. This IBM Redbooks publication is targeted toward technical professionals (consultants, technical support staff, IT Architects, and IT Specialists) who are responsible for delivering cost-effective computing solutions that help optimize business results, product development, and scientific discoveries.

Bank 2.0

How Customer Behaviour and Technology Will Change the Future of Financial Services

Brett King The financial crisis is just beginning for retail institutions. Ninety to ninety-five per cent of bank transactions are executed electronically today. The Internet, ATMs, call centres and smartphones have become mainstream for customers. But banks still classify these as alternative channels and maintain an organisation structure where Branch dominates thinking. Continued technology innovations, Web 2.0, social networking, app phones and mobility are also stretching traditional banking models to the limit. BANK 2.0 reveals why customer behaviour is so rapidly changing, how branches will evolve, why cheques are disappearing, and why your mobile phone will replace your wallet all within the next 10 years.

Recent Advancements in Graph Theory

CRC Press Graph Theory is a branch of discrete mathematics. It has many applications to many different areas of Science and Engineering. This book provides the most up-to-date research findings and applications in Graph Theory. This book focuses on the latest research in Graph Theory. It provides recent findings that are occurring in the field, offers insights on an international and transnational levels, identifies the gaps in the results, and includes forthcoming international studies and research, along with its applications in Networking, Computer Science, Chemistry, and Biological Sciences, etc. The book is written with researchers and post graduate students in mind.

Cisco ASA for Accidental Administrators

An Illustrated Step-By-Step ASA Learning and Configuration Guide

Cisco ASA for Accidental Administrators is a major update to the previous **Accidental Administrator ASA** book. This new edition is packed with 48 easy-to-follow hands-on exercises to help you build a working firewall configuration from scratch. Based on software version 9.x, it continues as the most straight-forward approach to learning how to configure the Cisco ASA Security Appliance, filled with practical tips and secrets learned from years of teaching and consulting on the ASA. There is no time wasted on boring theory. The essentials are covered in chapters on installing, backups and restores, remote administration, VPNs, DMZs, usernames, transparent mode, static NAT, port address translation, access lists, DHCP, password recovery, logon banners, AAA (authentication, authorization and accounting), filtering content and more. Inside this concise, step-by-step guide, you'll find: ****How to backup and restore software images and configurations **How to configure different types of VPNs, including AAA authentication **The secrets to successfully building and implementing access-lists** All this information is presented in a straight-forward style that you can understand and use right away. The idea is for you to be able to sit down with your ASA and build a working configuration in a matter of minutes. Of course, some of the more advanced configs may take a little longer, but even so, you'll be able to "get it done" in a minimal amount of time!

IBM Software Defined Environment

IBM Redbooks This IBM® Redbooks® publication introduces the IBM Software Defined Environment (SDE) solution, which helps to optimize the entire computing infrastructure--compute, storage, and network resources--so that it can adapt to the type of work required. In today's environment, resources are assigned manually to workloads, but that happens automatically in a SDE. In an SDE, workloads are dynamically assigned to IT resources based on application characteristics, best-available resources, and service level policies so that they deliver continuous, dynamic optimization and reconfiguration to address infrastructure issues. Underlying all of this are policy-based compliance checks and updates in a centrally managed environment. Readers get a broad introduction to the new architecture. Think integration, automation, and optimization. Those are enablers of cloud delivery and analytics. SDE can accelerate business success by matching workloads and resources so that you have a responsive, adaptive environment. With the IBM Software Defined Environment, infrastructure is fully programmable to rapidly deploy workloads on optimal resources and to instantly respond to changing business demands. This information is intended for IBM sales representatives, IBM software architects, IBM Systems Technology Group brand specialists, distributors, resellers, and anyone who is developing or implementing SDE.

Pioneering Women in American Mathematics

The Pre-1940 PhD's

American Mathematical Soc. More than 14 percent of the PhD's awarded in the United States during the first four decades of the twentieth century went to women, a proportion not achieved again until the 1980s. This book is the result of a study in which the authors identified all of the American women who earned PhD's in mathematics before 1940, and collected extensive biographical and bibliographical information about each of them. By reconstructing as complete a picture as possible of this group of women, Green and LaDuke reveal insights into the larger scientific and cultural communities in which they lived and worked. The book contains an extended introductory essay, as well as biographical entries for each of the 228 women in the study. The authors examine family backgrounds, education, careers, and other professional activities. They show that there were many more women earning PhD's in mathematics before 1940 than is commonly thought. Extended biographies and bibliographical information are available from the companion website for the book: www.ams.org/bookpages/hmath-34. The material will be of interest to researchers, teachers, and students in mathematics, history of mathematics, history of science, women's studies, and sociology. The data presented about each of the 228 individual members of the group will support additional study and analysis by scholars in a large number of disciplines.

Urban Informatics

Springer Nature This open access book is the first to systematically introduce the principles of urban informatics and its application to every aspect of the city that involves its functioning, control, management, and future planning. It introduces new models and tools being developed to understand and implement these technologies that enable cities to function more efficiently - to become 'smart' and 'sustainable'. The smart city has quickly emerged as computers have become ever smaller to the point where they can be embedded into the very fabric of the city, as well as being central to new ways in which the population can communicate and act. When cities are wired in this way, they have the potential to become sentient and responsive, generating massive streams of 'big' data in real time as well as providing immense opportunities for extracting new forms of urban data through crowdsourcing. This book offers a comprehensive review of the methods that form the core of urban informatics from various kinds of urban remote sensing to new approaches to machine learning and statistical modelling. It provides a detailed technical introduction to the wide array of tools information scientists need to develop the key urban analytics that are fundamental to learning about the smart city, and it outlines ways in which these tools can be used to inform design and policy so that cities can become more efficient with a greater concern for environment and equity.

Handbook of Computer Networks and Cyber Security

Principles and Paradigms

Springer Nature This handbook introduces the basic principles and fundamentals of cyber security towards establishing an understanding of how to protect computers from hackers and adversaries. The highly informative subject matter of this handbook, includes various concepts, models, and terminologies along with examples and illustrations to demonstrate substantial technical details of the field. It motivates the readers to exercise better protection and defense mechanisms to deal with attackers and mitigate the situation. This handbook also outlines some of the exciting areas of future research where the existing approaches can be implemented. Exponential increase in the use of computers as a means of storing and retrieving security-intensive information, requires placement of adequate security measures to safeguard the entire computing and communication scenario. With the advent of Internet and its underlying technologies, information security aspects are becoming a prime concern towards protecting the networks and the cyber ecosystem from variety of threats, which is illustrated in this handbook. This handbook primarily targets professionals in security, privacy and trust to use and improve the reliability of businesses in a distributed manner, as well as computer scientists and software developers, who are seeking to carry out research and develop software in information and cyber security. Researchers and advanced-level students in computer science will also benefit from this reference.

Automotive User Interfaces

Creating Interactive Experiences in the Car

Springer This book focuses on automotive user interfaces for in-vehicle usage, looking at car electronics, its software of hidden technologies (e.g., ASP, ESP), comfort functions (e.g., navigation, communication, entertainment) and driver assistance (e.g., distance checking). The increased complexity of automotive user interfaces, driven by the need for using consumer electronic devices in cars as well as autonomous driving, has sparked a plethora of new research within this field of study. Covering a broad spectrum of detailed topics, the authors of this edited volume offer an outstanding overview of the current state of the art; providing deep insights into usability and user experience, interaction techniques and technologies as well as methods, tools and its applications, exploring the increasing importance of Human-Computer-Interaction (HCI) within the automotive industry. Automotive User Interfaces is intended as an authoritative and valuable resource for professional practitioners and researchers alike, as well as computer science and engineering students who are interested in automotive interfaces.

Advances in Emerging Trends and Technologies

Volume 1

Springer Nature This book constitutes the proceedings of the 1st International Conference on Advances in Emerging Trends and Technologies (ICAETT 2019), held in Quito, Ecuador, on 29-31 May 2019, jointly organized by Universidad Tecnológica Israel, Universidad Técnica del Norte, and Instituto Tecnológico Superior Rumiñahui, and supported by SNOTRA. ICAETT 2019 brought together top researchers and practitioners working in different domains of computer science to share their expertise and to discuss future developments and potential collaborations. Presenting high-quality, peer-reviewed papers, the book discusses the following topics: Technology Trends Electronics Intelligent Systems Machine Vision Communication Security e-Learning e-Business e-Government and e-Participation

Cloud Security Guidelines for IBM Power Systems

IBM Redbooks This IBM® Redbooks® publication is a comprehensive guide that covers cloud security considerations for IBM Power Systems™. The first objectives of this book are to examine how Power Systems can fit into the current and developing cloud computing landscape and to outline the proven Cloud Computing Reference Architecture (CCRA) that IBM employs in building private and hybrid cloud environments. The book then looks more closely at the underlying technology and hones in on the security aspects for the following subsystems: IBM Hardware Management Console IBM PowerVM IBM PowerKVM IBM PowerVC IBM Cloud Manager with OpenStack IBM Bluemix This publication is for professionals who are involved in security design with regard to planning and deploying cloud infrastructures using IBM Power Systems.

Advances in Computational Intelligence and Communication Technology

Proceedings of CICT 2019

Springer Nature This book features high-quality papers presented at the International Conference on Computational Intelligence and Communication Technology (CICT 2019) organized by ABES Engineering College, Ghaziabad, India, and held from February 22 to 23, 2019. It includes the latest advances and research findings in fields of computational science and communication such as communication & networking, web & informatics, hardware and software designs, distributed & parallel processing, advanced software engineering, advanced database management systems and bioinformatics. As such, it is of interest to research scholars, students, and engineers around the globe.

The Greek Magical Papyri in Translation, Including the Demotic Spells

Dictionary of Acronyms and Technical Abbreviations

For Information and Communication Technologies and Related Areas

Springer Science & Business Media This Dictionary covers information and communication technology (ICT), including hardware and software; information networks, including the Internet and the World Wide Web; automatic control; and ICT-related computer-aided fields. The Dictionary also lists abbreviated names of relevant organizations, conferences, symposia and workshops. This reference is important for all practitioners and users in the areas mentioned above, and those who consult or write technical material. This Second Edition contains 10,000 new entries, for a total of 33,000.

Broadband Strategies Handbook

World Bank Publications **This guide identifies issues and challenges in broadband development, analyzing potential solutions to consider, and providing practical examples from countries that have addressed broadband-related matters.**