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KEY=EDITION - HIGGINS JANELLE

Supply Chain Logistics Management Supply Chain Logistics Management McGraw-Hill Education The Fourth Edition of Supply Chain Logistics Management presents Logistics in the context of integration within a firm's Supply Chain Strategy and Operations. The framework of Supply Chain Management is initially presented thereby creating a foundation for in-depth study of the five logistics operational components in Part Two. Challenges and strategies related to design and operational integration of logistics within a global supply chain are discussed in Part three. Part Four focuses on administrative challenges related to cross organizational collaboration, performance measurement, and concludes with the challenges of managing risk and achieving sustainability. An essential feature of the overall presentation is the integration of topical materials and examples into the Supply Chain Logistics value creation process. Text materials are supported by study and challenge questions as well as contemporary cases. The overall presentation integrates the discussion of information technology throughout the text. Illustrations and examples highlight how firm's deal with operational challenges and use logistics performance to gain competitive advantage. Loose Leaf for Supply Chain Logistics Management McGraw-Hill Education The Fifth Edition of Supply Chain Logistics Management presents Logistics in the context of integration within a firms Supply Chain Strategy and Operations. The framework of Supply Chain Management is initially presented thereby creating a foundation for in-depth study of the five logistics operational components in Part Two. Challenges and strategies related to design and operational integration of logistics within a global supply chain are discussed in Part Three. Part Four focuses on administrative challenges related to cross organizational collaboration, performance measurement, and concludes with the challenges of managing risk and achieving sustainability. An essential feature of the overall presentation is the integration of topical materials and examples into the Supply Chain Logistics value creation process. Text materials are supported by study and challenge questions as well as contemporary cases. The presentation integrates the discussion of information technology throughout. Illustrations and examples highlight how firms deal with operational challenges and use logistics performance to gain competitive advantage. Strategic Marketing Channel Management McGraw-Hill College Boundary Layer Analysis Branch Line Video Rocky Mountain Angels CreateSpace When Mari Baker moves in next door, Benjamin Rhodes knows she's the girl for him. Who cares if she's ten years older than he is. She's perfect. When Mari Baker moves in next door, Eli Rhodes is captivated by her fiery spirit and brunette curls. Sure, she's nothing like the singles bar hook-ups he usually entertains, but someone like her could make a man change his ways. When Mari Baker moves in next door, Joe Rhodes is unofficially engaged to Beth Havland, so why is this little snippet of a woman getting under his skin? Yeah, she's sweet and smart and shares his faith, but he and Beth have made plans. At least they've talked about making plans. When Mari Baker moves to Colorado Springs, she's looking for a fresh start--a new path. The first path she walks, however, is up the steps of the big Victorian house next door after she slips on the ice and throws her purse down the storm drain before she even has a chance to open the door of her new rental. The Rhodes brothers become her rescuing angels that night, and the next path that forms is the one between their house and hers. Physical Distribution Management Principles of Supply Chain Management CRC Press Going beyond the usual supply chain text, Principles of Supply Chain Management not only details the individual components of the supply chain but also illustrates how the pieces must come together. Providing the logic behind why supply chain management is essential, the text examines how supply chains are evolving, looks ahead to future developments, and also provides a balanced look at supply chains with a focus on where it needs to be--the customer. It also: Describes the forward supply chain (from the supplier to the customer) and the reverse supply chain (recycling) Reviews contemporary sustainability concepts including triple bottom line, cradle-to-grave, and cradle-to-cradle Includes extensive discussions on retailing, distribution, and manufacturing topics Details supply chain flows of physical goods, information, and funds Highlights the need for coordinated change in technology, infrastructure, and cultures among supply chain members From the point of distribution all the way back to the point of origin, the text provides examples and case histories that illustrates a proven approach for achieving effective supply chain integration. This self-contained resource provides readers with a realistic appraisal of the state of the art in supply chain management and the understanding needed to build and manage effective supply chains in a wide-range of industries. Most importantly, it emphasizes the need for building and maintaining cooperation and collaboration among all members of the supply chain. Logistics Systems: Design and Optimization Springer Science & Business Media In a context of global competition, the optimization of logistics systems is inescapable. Logistics Systems: Design and Optimization falls within this perspective and presents twelve chapters that well illustrate the variety and the complexity of logistics activities. Each chapter is written by recognized researchers who have been commissioned to survey a specific topic or emerging area of logistics. The first chapter, by Riopel, Langevin, and Campbell, develops a framework for the entire book. It classifies logistics decisions and highlights the relevant linkages to logistics decisions. The intricacy of these linkages demonstrates how thoroughly the decisions are interrelated and underscores the complexity of managing logistics activities. Each of the chapters focus on quantitative methods for the design and optimization of logistics systems. Settlement Agreements in Commercial Disputes: Negotiating, Drafting & Enforcement, 2nd Edition Wolters Kluwer With nearly all corporate disputes being resolved in settlements, drafting strong, enforceable settlement agreements is one of the most critical and challenging areas of corporate and commercial law practice today. Yet there has never been a single, comprehensive guide to the complex legal issues involved in negotiating, drafting and enforcing settlement agreements until Settlement Agreements in Commercial Disputes. Here, in two comprehensive volumes, including CD-Rom and forms, top experts offer insights gained from many years of litigation and dispute resolution experience to give you critical tools needed to prepare successful settlements: Sophisticated analysis of the law and its application Detailed planning of effective drafting techniques In-depth coverage of "hot issues," such as multi-party settlements and tax considerations Strategies for handling "special topics," such as tax and environmental concerns A time-saving library of model agreements on disk for a variety of disputes and jurisdictions Extensive case citations And much more Whether you are looking for the best way to handle a particularly troubling issue, or simply want to be sure you have anticipated every legal eventuality, Settlement Agreements in Commercial Disputes will give you the insights, information and guidance needed to prepare settlement agreements that meet your client's or company's objectives. Note: Online subscriptions are for three-month periods. Previous Edition: Settlement Agreements in Commercial Disputes: Negotiating, Drafting and Enforcement ISBN: 9780735514782 Strategic Logistics Management McGraw-Hill/Irwin Strategic Logistics Management approaches the topic from a managerial perspective. Each chapter introduces basic logistics concepts in a format that is useful for management decision making. Managing Operations Across the Supply Chain McGraw-Hill/Irwin Managing Operations Across the Supply Chain is the first book to offer a global, supply chain perspective of operations management - a treatment that embraces the foundations of operations management but includes new frameworks, concepts, and tools to address the demands of today and changing needs of the future. It reflects three key shifts in operations management: 1. From a focus on the internal system to a focus on the supply chain 2. From a local focus to a global focus 3. From an emphasis on tools and techniques to an emphasis on systems, people, and processes Project Management Penguin The practical e-guide that gives you the skills to succeed as a project manager. Discover how to improve your project management skills by defining a project brief, identifying stakeholders, and building a strong team. You'll also learn useful tips for initiating projects, setting deadlines, and managing your budgets. Essential Managers gives you a practical "how-to" approach with step-by-step instructions, tips, checklists, and "ask yourself" features showing you how to focus your energy, manage change, and make an impact. DK's Essential Managers series contains the knowledge you need to be a more effective manager and hone your management style. Whether you're new to project management or simply looking to sharpen your existing skills, this is the e-guide for you. Retailing in a SCM-perspective Copenhagen Business School Press DK "The book presents a cutting-edge SCM framework and integrates it with basic principles of operations, management and marketing. Out of this integration of standard marketing principles and innovative relationship marketing thinking comes new marketing strategic typologies and paradigms that promote the understanding of relationship dynamics and equips the reader with tools for identifying and implementing these strategies." Pharmaceutical Supply Chains - Medicines Shortages Springer This book provides an insight of relevant case studies and updated practices in "Pharmaceutical Supply Chains" (PharmSC) while addressing the most relevant topics within the COST Action "Medicines Shortages" (CA15105).The volume focuses on the most recent developments in the design, planning and scheduling of PharmSC, broadening from the suppliers' selection to the impact on patients and healthcare systems, addressing uncertainty and risk mitigation, and computational issues. It is directed at MSc/PhD students and young researchers (Post-Docs) in Pharmaceutics/Pharmaceutical sciences, Engineering fields, Economics/Management, as well as pharmaceutical decision makers, managers, and practitioners, and advanced readers demanding a fresh approach to decision making for PharmSC. The contributed chapters are associated with the homonymous COST Training Schools (TS), and the book creates a better understanding of the Action "Medicines Shortages" challenges and opportunities. Teaching in Nursing and Role of the Educator The Complete Guide to Best Practice in Teaching, Evaluation and Curriculum Development Springer Publishing Company Print+CourseSmart Maritime Logistics A Guide to Contemporary Shipping and Port Management Kogan Page Publishers Globalisation and the rapid increase in world trade in the past decade have contributed to greater demand for international transport and logistics and, consequently, the expansion of the maritime industry. The dramatic changes in the mode of world trade and cargo transportation make it more important than ever to have a clear understanding of the way in which freight is transported by sea and the role of ports in this exchange. At the cutting edge in its assessment of the industry, Maritime Logistics covers the whole scope of maritime logistics and examines latest logistical developments within the port and shipping industry. With a range of new international contributors, this new edition has been thoroughly revised and updated. There are new chapters on port centric logistics, hinterland logistics and global supply chains, maritime transport and logistics as a trade facilitator, and future trends and developments. Written by a team of international experts with over fifty years' experience in the field, Maritime Logistics provides a truly global perspective. The book covers everything that students of logistics, as well as those working within the industry, need to know about maritime logistics, including shipping lines, containers, tankers, dry bulk, port-centric logistics, and much more. Genealogies Cataloged by the Library of Congress Since 1986 With a List of Established Forms of Family Names and a List of Genealogies Converted to Microform Since 1983 Washington, D.C. : Library of Congress, Cataloging Distribution Service The bibliographic holdings of family histories at the Library of Congress. Entries are arranged alphabetically of the works of those involved in Genealogy and also items available through the Library of Congress. Distribution Planning and Control Managing in the Era of Supply Chain Management Springer Science & Business Media When work began on the first volume of this text in 1992, the science of distribution management was still very much a backwater of general management and academic thought. While most of the body of knowledge associated with calculating EOQs, fair-shares inventory deployment, productivity curves, and other operations management techniques had long been solidly established, new thinking about distribution management had taken a definite back-seat to the then dominant interest in Lean thinking, quality management, and business process reengineering and their impact on manufacturing and service organizations. For the most part, discussion relating to the distribution function centered on a fairly recent concept called Logistics Management.

But, despite talk of how logistics could be used to integrate internal and external business functions and even be considered a source of competitive advantage on its own, most of the focus remained on how companies could utilize operations management techniques to optimize the traditional day-to-day shipping and receiving functions in order to achieve cost containment and customer fulfillment objectives. In the end, distribution management was, for the most part, still considered a dreary science, concerned with off-transportation rates and cost trade-offs, expediting and the tedious calculus. Today, the science of distribution has become perhaps one of the most important and exciting disciplines in the management of business. Supplement to the American and English Encyclopaedia of Law (Second Edition) Supply Chain Security International Practices and Innovations in Moving Goods Safely and Efficiently ABC-CLIO A practical, global-centric view of how to make the worldwide supply chain safer, more resilient, and efficient. * Comprises 24 chapters combining original, cutting-edge research and insight * Includes the work of 35 expert contributors, representing 18 countries * Presents 40 photos and illustrations depicting supply chain threats and security measures * Offers a comprehensive index The Handbook of Logistics and Distribution Management Kogan Page Publishers Designed for students, young managers and seasoned practitioners alike, this handbook explains the nuts and bolts of the modern logistics and distribution world in plain language. Illustrated throughout, this second edition includes new chapters on areas previously not covered, such as: intermodal transport; benchmarking; environmental matters; and vehicle and depot security. Supply Chain Management by Pearson Pearson Education India Supply Chain Management, 7e introduces high-level strategy and concepts while giving students the practical tools necessary to solve supply chain problems. Using a strategic framework, students are guided through all the key drivers of supply chain performance Global Supply Chain and Operations Management A Decision-Oriented Introduction to the Creation of Value Springer This textbook presents global supply chain and operations management from a comprehensive perspective, combining value creation networks and interacting processes. It focuses on the operational roles in the networks and presents the quantitative and organizational methods needed to plan and control the material, information and financial flows in the supply chain. Each chapter of the book starts with an introductory case study. Numerous examples from various industries and services help to illustrate the key concepts. The book explains how to design operations and supply networks and how to incorporate suppliers and customers. As matching supply and demand is a core aspect of tactical planning, the book focuses on it before turning to the allocation of resources for fulfilling customer demands. Providing readers with a working knowledge of global supply chain and operations management, this textbook can be used in core, special and advanced classes. Therefore, the book targets a broad range of students and professionals involved with supply chain and operations management. Special focus is directed at bridging theory and practice. Own Your Tech Career Soft skills for technologists Simon and Schuster Own Your Tech Career: Soft skills for technologists is a guide to taking control of your professional life. It teaches you to approach your career with planning and purpose, always making active decisions towards your goals. Summary In Own Your Tech Career: Soft skills for technologists, you will: Define what "success" means for your career Discover personal branding and career maintenance Prepare for and conduct a tech job hunt Spot speed bumps and barriers that can derail your progress Learn how to navigate the rules of the business world Perform market analysis to keep your tech skills fresh and relevant Whatever your road to success, you'll benefit from the toolbox of career-boosting techniques you'll find in Own Your Tech Career: Soft skills for technologists. You'll discover in-demand communication and teamwork skills, essential rules for professionalism, tactics of the modern job hunt, and more. Purchase of the print book includes a free eBook in PDF, Kindle, and ePub formats from Manning Publications. About the technology A successful technology career demands more than just technical ability. Achieving your goals requires clear communication, top-notch time management, and a knack for navigating business needs. Master the "soft skills," and you'll have a smoother path to success and satisfaction, however you define that for yourself. About the book Own Your Tech Career: Soft skills for technologists helps you get what you want out of your technology career. You'll start by defining your ambition—whether that's a salary, a job title, a flexible schedule, or something else. Once you know where you're going, this book's adaptable advice guides your journey. You'll learn conflict resolution and teamwork, master nine rules of professionalism, and build the confidence and skill you need to stay on the path you've set for yourself. What's inside Personal branding and career maintenance Barriers that derail progress The rules of the business world Market analysis to keep tech skills fresh About the reader For tech professionals who want to take control of their career. About the author Microsoft MVP Don Jones brings his years of experience as a successful IT trainer to this engaging guide. Table of Contents 1 Own your career 2 Build and maintain your brand 3 Network 4 Be part of a technology community 5 Keep your tech skills fresh and relevant 6 Show up as a professional 7 Manage your time 8 Handle remote work 9 Be a team player 10 Be a team leader 11 Solve problems 12 Conquer written communications 13 Conquer verbal communications 14 Resolve conflicts 15 Be a data-driven, critical thinker 16 Understand how businesses work 17 Be a better decision-maker 18 Help others 19 Be prepared for anything 20 Business math and terminology for technologists 21 Tools for the modern job hunt Biochemistry Benjamin-Cummings Publishing Company In its examination of biochemistry, this second edition of the text includes expositions of major research techniques through the Tools of Biochemistry, and a presentation of concepts through description of the experimental bases for those concepts. Supply Chain Management and Advanced Planning Concepts, Models, Software and Case Studies Springer Science & Business Media "... To sum up, there should be a copy on the bookshelf of all engineers responsible for detailed planning of the Product Delivery Process (PDP). The Editors highlight the impressive gains reported by companies exploiting the potential of coordinating organizational units and integrating information flows and planning efforts along a supply chain. This publication is strong on coordination and planning. It is therefore recommended as an up-to-date source book for these particular aspects of SCM." International Journal of Production Research 2001/Vol. 39/13 Second National Conference on Management Science and Practice, March 9-11, 2007 Allied Publishers Papers presented at the conference held at Indian Institute of Technology, Madras in 2007. EBOOK: Operations Management: Theory and Practice: Global Edition McGraw Hill EBOOK: Operations Management: Theory and Practice: Global Edition Operation Dark Heart Spycraft and Special Ops on the Frontlines of Afghanistan -- and The Path to Victory Macmillan On Friday, August 13, 2010, just as St. Martin's Press was readying its initial shipment of this book, the Department of Defense contacted us to express its concern that our publication of Operation Dark Heart could cause damage to U.S. national security. After consulting with our author, we agreed to incorporate some of the government's changes into a revised edition of his book while redacting other text he was told was classified. The newly revised book keeps our national interests secure, but this highly qualified warrior's story is still intact. Shaffer's assessment of successes and failures in Afghanistan remains dramatic, shocking, and crucial reading for anyone concerned about the outcome of the war. "While I do not agree with the edits in many ways, the DoD redactions enhance the reader's understanding by drawing attention to the flawed results created by a disorganized and heavy handed military intelligence bureaucracy." —Lt. Col. Anthony Shaffer Lieutenant Colonel Anthony Shaffer had run intelligence operations for years before he arrived in Afghanistan. He was part of the "dark side of the force"—the shadowy elements of the U.S. government that function outside the bounds of the normal system. His group called themselves the Jedi Knights and pledged to use the dark arts of espionage to protect the country from its enemies. Shaffer's mission to Afghanistan, however, was unlike any he had ever experienced before. There, he led a black-ops team on the forefront of the military efforts to block the Taliban's resurgence. They not only planned complex intelligence operations to beat back the insurgents, but also played a key role in executing those operations—outside the wire. They succeeded in striking at the core of the Taliban and their safe havens across the border in Pakistan. For a moment Shaffer saw us winning the war. Then the military brass got involved. The policies that top officials relied on were hopelessly flawed. Shaffer and his team were forced to sit and watch as the insurgency grew—just across the border in Pakistan. This wasn't the first time he had seen bureaucracy stand in the way of national security. He had participated in Able Danger, the aborted intelligence operation that identified many of the future 9/11 terrorists but failed to pursue them. His attempt to reveal the truth to the 9/11 Commission would not go over well with his higher-ups. Operation Dark Heart tells the story of what really went on—and what went wrong—in Afghanistan. Shaffer witnessed firsthand the tipping point, when what seemed like certain victory turned into failure. Now, in this book, he maps out a way that could put us on the path to winning the war. Mines and Mineral Occurrences of Afghanistan This inventory of more than 1000 mines and mineral occurrences in Afghanistan was compiled from published literature and the files of project members of the National Industrial Minerals project of the U.S. Geological Survey. The compiled data have been edited for consistency and most duplicates have been deleted. The data cover metals, industrial minerals, coal, and peat. Listings in the table represent several levels of information, including mines, mineral showings, deposits, and pegmatite fields. Project Management: The Managerial Process 6e McGraw Hill Project Management: The Managerial Process 6e Principles of Supply Chain Management, Second Edition CRC Press The second edition of this popular textbook presents a balanced overview of the principles of supply chain management. Going beyond the usual supply chain text, Principles of Supply Chain Management not only details the individual components of the supply chain, but also illustrates how the pieces must come together. To show the logic behind why supply chain management is essential, the text examines how supply chains are evolving, looks ahead to new developments, and provides a balanced look at supply chains with a focus on both the customer side and the supplier side of supply chains. See What's New in the Second Edition: Expanded coverage of current topics such as e-commerce, risk management, outsourcing and reshoring, sustainability, project management, and data analytics Increased emphasis on how customers are becoming more influential in steering product design Additional coverage of the use of data analytics to evaluate customer preferences and buying patterns A new chapter devoted to logistics and its increasing importance in supply chains Company profiles of organizations with effective supply chains that illustrate the main theme of each chapter A "Hot Topic" for each chapter, providing a description of a critical management issue to stimulate class discussion A complete set of instructor materials for each chapter, including presentation slides, test banks, class exercises, discussion questions, and more From the point of distribution to the final customer, all the way back to the point of origin at the mine or farm, the text provides examples and case histories that illustrate a proven approach for achieving effective supply chain integration. This self-contained resource provides readers with a realistic appraisal of the state of the art in supply chain management and the understanding needed to build and manage effective supply chains in a wide range of industries. Most importantly, it emphasizes the need for building and maintaining collaboration among all members of the supply chain. Air Cargo Management Air Freight and the Global Supply Chain Routledge Air Cargo Management provides a comprehensive and lively overview of the air cargo industry, which is both economically and strategically important in the field of logistics, world trade and supply chain management. This new edition builds on the success of the previous edition, focusing on the role of air freight in the global supply chain, including areas such as: the main players in the industry; regulations and restrictions; and terrorism management. Updates to this edition include: the role of E-Commerce and its changing influence on the industry; a new chapter on crime, security and terrorism; updated case studies, and new contributors providing professional insight from the industry. Enriched throughout with international case studies and contributions from industry experts, Air Cargo Management provides a practical approach. It is the perfect companion for undergraduate students studying air logistics, transportation logistics, air cargo and supply chain management. Professionals and managers in the field will also find Sales' easy style and industry insights useful and applicable to their practice. Qualitative Research in Social Work Columbia University Press In this volume, progressive experts survey recent trends in qualitative study, which relies on small sample groups and interview data to better represent the context and complexity of social work practice. Chapters address different approaches to qualitative inquiry, applications to essential areas of research and practice, integration of qualitative and quantitative methods, and epistemological issues. This second edition brings even greater depth and relevance to social work qualitative research, including new material that tackles traditional research concerns, such as data quality, ethics, and epistemological stances, and updated techniques in data collection and analysis. To increase the usefulness for students and researchers, the editors have reorganized the text to present basic principles first and then their applications, and they have increased their focus on ethics, values, and theory. New and revised illustrative studies highlight more than ever the connection between effective research and improved social functioning among individuals and groups. The collection continues to feature scholars and practitioners who have shaped the social work research practice canon for more than twenty years, while also adding the innovative work of up-and-coming talent. International Logistics The Management of International Trade Operations Atomic Dog Publishing International Supply Chain Management -- International Logistics Infrastructure -- Methods of Entry into Foreign Markets -- International Contracts -- Terms of Trade or Incoterms -- Terms of Payment -- Currency of Payment (Managing Transaction Risks) -- International Commercial Documents -- International Insurance -- International Ocean Transportation -- International Air Transportation --International Land and Multimodal

Transportation -- Packaging for Export -- International Logistics Security -- Customs Clearance -- Using International Logistics for Competitive Advantage. Topics in Lean Supply Chain Management World Scientific The purpose of this book is to describe how lean and supply chain management can be combined to achieve world-class business performance. To accomplish this purpose, the book contains both basic material on lean and supply chain management, as well as content from current journal research findings, strategies, issues, concepts, philosophies, procedures, methodologies, and practices in managing a lean supply chain. Presented in a topical fashion, the chapters deal with a wide-range of subjects that support, nurture, and advance principles, concepts, and methodologies of lean supply chain management. Contents: Introduction to Lean and Supply Chain Management: LeanSupply ChainsThe Nexus of Lean and Supply Chain ManagementTopics in Lean Supply Chain Management: Topics in Lean Supply Chain LeadershipStrategic Customer Value Focus in Lean Supply Chain ManagementTopics in Aligning Lean Supply Chain Strategy, Tactics, and Operational PlansEthics, Trust, and Collaboration Topics in Lean Supply ChainsTopics in Globalization and Cultural Impacts on Lean Supply ChainsTopics in Lean Supply Chain Information SystemsTopics in Lean Supply Chain New Product DevelopmentTopics in Lean Supply Chain E-commerceTopics in Lean Supply Chain OutsourcingTopics in Sustainable Lean Supply ChainsTopics in Building Agile and Flexible Lean Supply Chains Readership: Undergraduates, Graduates, academics and consultants who are interested to know more about lean supply chain management. Keywords: Lean;Lean Management;Supply Chain;Supply Chain ManagementReview: Key Features: This is a topical book, that focuses in-depth on the Lean topics that are coveredThis book covers many of the newer Lean topics that are the focus point for Lean firms todayThe chapters of this book has been updated with current literature and even include the most recent advances in Lean-related technology (some of which have yet to be implemented but are in the planning stages) Logistical Management A Systems Integration of Physical Distribution, Manufacturing Support, and Materials Procurement Macmillan Publishing Company Air Force Journal of Logistics Critical Thinking Pseudoscience and the Paranormal John Wiley & Sons Comprehensive and engaging, this extensively revised edition of a student and instructor favorite introduces the basics of critical thinking using the claims of pseudoscience and the paranormal. Guides readers through the critical thinking process by considering different types of support (sources, logic, and scientific observation) and ruling out alternative explanations Allows students to practice and apply their new critical thinking skills on claims of extraordinary cures including energy treatments, complementary/alternative medicine and faith healing as well as four paranormal claims of consequence: astrology, spiritualism and the afterlife, parapsychology, and creationism. Couples a conversational, nontechnical narrative with student-friendly pedagogical tools, including critical thinking questions and a study guide for each chapter. Provides clear and open-minded discussions of the paranormal spectrum, belief justification surveys, the placebo effect, and the relationship between religion and critical thinking